In compliance with the Americans with Disabilities Act, if you need special assistance to participate in this meeting, please contact the City Clerk's office at (310) 618-2780. Notification 48 hours prior to the meeting will enable the City to make reasonable arrangements to ensure accessibility to this meeting. [28CFR35.102-35.104 ADA Title II]

Direct questions or concerns to Suzanne Bittner at (310) 618-5923 or individual department head prior to submission to the Board. Parties will be notified if the complaint will be included on a subsequent agenda.

Participate before the meeting by emailing Revenue@TorranceCA.Gov and write "Public Comment" in the subject line. In the body of the email include the item number and/or title of the item with your comments.

Any correspondence received after 2:00 p.m., the DAY BEFORE the License Review Board meeting on any item on the agenda will be provided to the Board electronically and available for public inspection in the City Clerk's Office. A copy of the correspondence will be available for public inspection in a binder at the back of the West Annex Commission Meeting room.

TORRANCE LICENSE REVIEW BOARD AGENDA THURSDAY, NOVEMBER 2, 2023 REGULAR MEETING

10:00 AM IN WEST ANNEX COMMISSION ROOM AT 3031 TORRANCE BOULEVARD

1. CALL TO ORDE	.K
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2.	ROLL CALL		
	License Review Board Members - Chair Botiller, Ch	un, Rumery	
	Alternate License Review Board Members – Day, Ha	arris	

3. REPORT OF STAFF ON THE POSTING OF THE AGENDA

The agenda was posted on the Public Notice Board at 3031 Torrance Boulevard and on the City's website on Friday October 27, 2023.

4. ANNOUNCEMENT OF WITHDRAWN, DEFERRED, AND/OR SUPPLEMENTAL ITEMS.

5. ORAL COMMUNICATIONS (Limited to a 15 minute period)

This portion of the meeting is reserved for public comment on items not on the agenda under the subject matter of the License Review Board. Under the Ralph M. Brown Act, Board Members cannot act on items raised during public comment but may respond briefly to statements made or questions posed; request clarification; or refer the item to staff. Speakers under this Public Comment period will have no longer than 1 minute per speaker. Please step up to the podium and speak clearly into the microphone.

6. Consent Calendar

Matters listed under the Consent Calendar are considered routine and will be enacted by one motion and one vote. There will be no separate discussion of these items. If discussion is desired, that item will be removed by a Board Member from the Consent Calendar and considered separately.

6A. APPROVAL OF MINUTES -

7. ADMINISTRATIVE MATTERS

- **7A.** <u>COZY MASSAGE SPA</u>, application for a business license to allow the operation of a massage establishment.
- **7B.** <u>THE MASSAGE</u>, application for a business license to allow the operation of a massage establishment.

PUBLIC HEARINGS (IF APPLICABLE MUST BE PUBLISHED IN NEWSPAPER)

8. BOARD ORAL COMMUNICATIONS

9. ADJOURNMENT

10A. Adjournment of License Review Board Meeting to Thursday November 16, 2023, at 10:00 a.m in the West Annex Commission Room at 3031 Torrance Boulevard.

LICENSE REVIEW BOARD MEETING November 2, 2023

ITEM NO. 7A - COZY MASSAGE SPA

BACKGROUND

Liyan Cui the owner of Cozy Massage Spa has made an application for approval of a business license to allow the operation of a massage establishment. The business is located at 3025 Artesia Boulevard, Suite 105 in Torrance.

ANALYSIS

Per Section 31.7.3 subsection 25) of the Torrance Municipal Code, applications for a massage establishment must have License Review Board approval before issuance of the license.

RECOMMENDATION

The License Division recommends approval of the business license.

Attachment A: Business License Application

Attachment B: Form 100E and Massage Therapist Certificate

Attachment C: Notarized Statement from Landlord

Attachment D: Police Department Reports

Attachment A

Please call the Business Licens	se Office at 310 618 5923 for fee amo	unts Payment n	just he submitted v	with your application	ma	Chinest
	, Revenue Division		THE RESERVE AND ADDRESS OF THE PARTY NAMED IN	LECT APPLICABLE BOX		
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revenue@torran	ceca.gov			CATION	CHANGE U	F NAME (Unity)
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section 31.9.10 of the Torrance Municipal	irporate officer or person with the power of attornal Code.	ey and runderstand ii	any of the information pro	ovided above is not true the busi	ness mense being	applied for may be revoked as collared in
	ation. All of the information provided in this applic	callon is true and corre	ct. The business will not	provide any service spoot or pro-	duct which is illegal	under Federal. State or conal Laws. I
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618-6828	CITY OF TORRANCE REVENUE DIVISION	3031 Torrance, CA	
APPLICATION F	OR		
Torrance Municip	al Code Section:		
NAME OF APPLICANT	Li Yan Cui	9/18	2023
an Alhan	ıbra.	State Ca	91803
TYPE OF BUSINESS	Massage		
,	Massage spa		
ADDRESS 3025	W. Artesia Blvd	acoustic .	
OTY TOYTON	ice	STORE CO	90504
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FOR OFFICIAL USE ONLY

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REVISED 10/84

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CALIFORNIA MASSAGE THERAPY COUNCIL

By authority of the State of California Code BLP Section 4600, the California Massage Therapy Council hereby awards to

Liyan Cui

the designation of

CERTIFIED MASSAGE THERAPIST

Let it be known by all that, having met the standards set forth by the California Massage Therapy Council and having demonstrated knowledge of applicable disciplines related to the practice of massage therapy, **Liyan Cui** is recognized as a **CMT** in good standing, including all the rights and privileges pertaining thereto, as witnessed by the signature below.

Given at Sacramento, California, Friday, September 24, 2021.

Massage Therapy Council

Jeffrey Forman, Chairman of the Board California Massage Therapy Council CAMTC, One Capitol Mall, Suite 800, Sacramento, CA 95814

> CERTIFICATE # 82799 EXPIRES: 12/11/2023

The validity and authenticity of this certificate may be verified online by entering the name and certificate number at: www.camtc.org

Attachment C

KGRE, LLC

2444 Wilshire Blvd Suite 516 Santa Monica, CA 90403 (818) 403-0006

kgrellc@gmail.com

September 14, 2023

Business Tax Department City of Torrance 3031 Torrance Blvd. Torrance, CA 90503

Re: Acknowledgment of Business Use

Tenant name: Liyan Cui

Address: 3025 Artesia Blvd, # 105 Torrance, CA 90503

Dear Sirs,

Please be advised that KGRE, LLC Landlord of above referenced address, hereby undersigned, acknowledges that this tenant is opening a foot and body massage store at this location and executed a new lease agreement.

Thank You

Garbis Kassabian KGRE, LLC

A notary public or other officer completing this certificate verifies only the identity of the individual who signed the document to which this certificate is attached, and not the truthfulness, accuracy, or validity of that document.

State of California, County of LOS ANGEL
Subscribed and sworn to (or affirmed) before me

on this 14 tay of September, 20 -

proved to me on the basis of satisfactory evidence

DAVID HYUN KIM
COMM. #2308639
Notary Public · California
Los Angeles County
My Comm. Expires Nov. 9, 2023

Attachment D



Torrance Police Department Intelligence Detail

License Review Interview Summary

Detective Lucas Ryono

To:

Date: October 23, 2023

Suzanne Bittner License Supervisor

From:

Detective Lucas Ryono Intelligence Section

Subject:

"Cozy Massage Spa"
3025 W. Artesia Blvd, #105, Torrance, CA 90504

License Review Board Hearing - November 2, 2023

Licensees Interviewed:

Cui, Liyan (Owner) /

On 23 OCT 23, I interviewed Ms. Cui regarding her application for a business license for "Cozy Massage Spa," located at 3025 W. Artesia Blvd; #105, Torrance, CA 90504.

Ms. Cui primarily speaks Mandarin. She was assisted in our interview by translator, Vicky Li

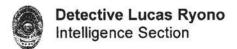
Ms. Cui will be opening a new massage business at the location. The Cozy Massage Spa will offer massage for walk-in clients and by appointment.

Ms. Cui will be managing the business as well as providing massage. She will initially be the only masseuse but will hire more as the business grows. Ms. Cui is a licensed masseuse (#82799 / Exp. 12-11-23). Ms. Cui has worked in the massage industry for approximately 4 years. Most recently she worked at Relax Island in Woodland Hills (22941 Ventura Blvd, #J).

An inspection of the establishment (specific to the concerns of law enforcement) was met as required by TMC Section 35.14.080 and 35.14.090.

Ms. Cui was advised of the laws regulating her occupation, and she was provided with a "Torrance Municipal Section Highlights" form, which detailed these laws and

regulations. I completed a Massage Establishment Licensing Interview Questionnaire with her which she signed indicating that she understood the laws regulating this occupation. Ms. Cui was advised to strictly adhere to record keeping, hours of operation, and proper storage of clean and used linens, as well as all the other rules and regulations that apply to the massage business.





Torrance Police Department Acupuncture/Massage Establishment Licensing Interview Ouestionneire

Quota de la contraction de la	
Interpreter LI, VICKY WEIZHEL MANO	ARIN
	A Control of the Cont
General Information	
(0-7 - 000 - 000	
usiness Name COZY MASSAGE SPA	Phone
icensee(s) CUI, LIYAA	
Who are the sole owners? YES Lice 128	
Is the business incorporated?	No
Are there other officers/owners in the company?	The second control of
Me there other officers owners in the company.	
The second secon	and devices the state of the st
How Long Has This Business Been Operating?	innance, ca
Company History	
ast Businesses	
Have you been in the acupuncture/massage business be	fore? YES
Location address? 2294) Vest-7 1000LAND	HILLS, CA L Myrs
How long?	6 munths total
Do you own any other businesses?	
Location address?	

Record in Other Cities (If Applicable)

LR

	In wha	at other cities is the company licensed?
		c company had problems/issues in any of these cities? What problems/issues? How he problems/issues resolved?
	Have :	You ever had your business license revoked or suspended? For what reason(s)?
	The state of the s	wou responded to all open complaints (Better Business Bureau or Department of mer Affairs) in any other business you have owned? How were the complaints ed?
	Busin	ness Inspection
		ng Conditions (Specific to the Concerns of Law Enforcement) Have Been Met By TMC Section 35.14.080 and 35.14.090:
LF	Lc	Minimum lighting shall be provided in accordance with the Uniform Building Code, and either natural light per CA Building Code (CBC) 1205.2 or artificial light per CBC 1205.3.
LR	LC	A massage table will be used for all massage therapy with the exception of "Thai," "Shiatsu," and similar forms of therapy. Those may be provided on a padded mat on the floor provided the patron is fully attired in loose clothing or similar garment. Massage tables are required to be a minimum of 18 inches from the floor. Beds, floor mattresses and waterbeds are not permitted on the premises of the business or establishment (35.14.080 (d)).
LR L	<u>-C</u>	All exit doors will be kept unlocked during business hours.

Closed cabinets shall be utilized for the storage of clean linen. All massage tables will be covered with a clean sheet or other clean covering for each patron. After use, each covering will be deposited in a closed receptacle and not used until properly sanitized in the immersion of water at least 140 degrees Fahrenheit for not less than 15 minutes. An adequate supply of clean linens will be maintained.

The massage business must display the State Certificate (California Massage Therapy Council) of each massage therapist in a location so that it can be readily seen by persons entering the business.

All massage rooms, toilet rooms, pools, showers, bathtubs, steam rooms saunas, Jacuzzis and all other physical facilities will be thoroughly cleaned and disinfected as needed and at least once each business day the premises is open and in use.

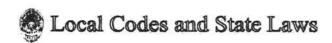
The patron's genitals, pubic area, anus, and female patron's breasts below a point immediately above the top of the areola must be fully draped at all times while any employee of the business or establishment is in the massage therapy room with the patron. No massage therapy will be provided to a patron that results in intentional contact, or occasional and repetitive contact, with the genitals, anus, or areola of a patron.

An owner of a massage business shall be responsible for the conduct of all employees or independent contractors working on the premises of the business (Torrance Municipal Code (TMC) 35.14.120(a)).

Each operator of a massage or acupressure establishment shall maintain a record of the date, time, name of customer, address of the customer, date of birth of the customer, type of service provided, and the licensed person supplying such service. The name, address and date of birth must be verified using legal identification prior to any service. Such records shall be open to inspection by health officials or police officers at all times, on the premises of the massage or acupressure establishment. Such records shall be kept for a minimum of not less than one year. The information contained in such records shall be used only for the purpose of enforcing this Article, as well as other applicable laws, and shall otherwise be confidential. It shall be unlawful for any person to disclose such information for any unauthorized purpose.

La La 35.14.050 T.M.C. Hours of Operation.

No massage business or establishment will provide massage therapy to the public for compensation between the hours of 9:00 P.M. and 8:00 A.M. of the following day. The massage business or establishment must close and all patrons must leave the massage business or establishment by 9:00 P.M.



Acupuncture Standards of Practice (State Requirements)

An acupuncturist is allowed to engage in the practice of acupuncture, electro acupuncture, perform or prescribe the use of oriental massage, acupressure, moxibustion, cupping, breathing techniques, exercise, heat, cold, magnets, nutrition, diet, herbs, plant, animal, and mineral products, and dietary supplements to promote, maintain, and restore health pursuant to Business & Professions Code Section 4937.

1399.450. Condition of Office.

 (a) Every acupuncture office shall be maintained in a clean and sanitary condition at all times, and shall have a readily accessible bathroom facility in accordance with Title 24, Part 2, Building Standards Code Sections 494A.1 and 1994 Uniform Building Code Section 2902.3.

1399.451. Treatment Procedures.

In treating a patient, an acupuncturist shall adhere to the following procedures:

- (a) The acupuncturist's hands shall be brush-scrubbed with soap and warm water immediately before examining patients or handling acupuncture needles and other instruments, and between patients.
- 2. (b) All instruments shall be sterilized before and between uses in a manner which will destroy all microorganisms. All needle trays which contain sterile needles shall also be sterile. Each time instruments are sterilized, the acupuncturist shall use a tape or strip indicator which shows that sterilization is complete.
- 3. (c) Acupuncture points, where needles are to be inserted, shall be cleaned with an appropriate antiseptic before insertion of the needle.
- 4. (d) In the event an acupuncture needle inserted in a patient breaks subcutaneously, the treating acupuncturist shall immediately consult a physician. An acupuncturist shall not sever or penetrate the tissues in order to excise such a needle.
- (e) Any complication, including but not limited to, hematoma, peritonitis or pneumothorax arising out of acupuncture treatment shall be referred immediately to a physician or dentist or podiatrist, if appropriate, if immediate medical treatment is required..
- 6. (f) Acupuncture shall not be performed using hypodermic needles.
- 7. (g) All instruments to be discarded shall be disposed of safely.
- 8. (h) Needles shall be disposed of by placing them in a sealed, unbreakable container marked "Hazardous Waste" and disposed of in accordance with state and local law.

1399.453. Record keeping.

An acupuncturist shall keep complete and accurate records on each patient who is given acupuncture treatment, including but not limited to, treatments given and progress made as a result of the acupuncture treatments.

1399.454. Single Use Needles.

An acupuncturist shall use needles labeled for single use only that meet the requirements of federal regulations 21 CFR Part 880.5580 (61 FR 64617, December 6, 1996). It shall constitute unprofessional conduct for an acupuncturist to use a needle more than once.

1399.455. Advertising.

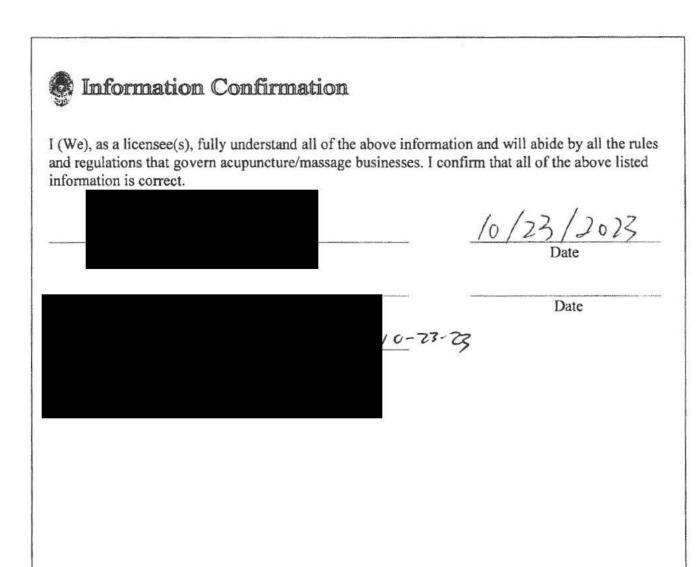
- (a) A licensed acupuncturist may advertise the provision of any acupuncture services authorized to be provided by such licensure in a manner authorized by Section 651 of the code so long as such advertising does not promote the excessive or unnecessary use of such services.
- (b) It is improper advertising as provided in Section 4955 of the code to disseminate any advertising which represents in any manner that the acupuncturist can cure any type of disease, condition or symptom.
- 3. (c) It is improper advertising as provided in Section 4955 of the code to disseminate any advertising of a practice, technique or procedure which is not within the scope of the practice of acupuncture as defined in Section 4927 and 4937 of the code and which is the unlawful practice of medicine.

1399.456. Use of the Title "Doctor."

It is unprofessional conduct for an acupuncturist to use the title "Doctor" or the abbreviation "Dr." in connection with the practice of acupuncture unless he or she possesses a license or certificate which authorizes such use or possesses an earned doctorate degree from an accredited, approved or authorized educational institution as set forth under Article 4 (commencing with section 94760) of Chapter 7 of Part 59 which is in acupuncture, Oriental medicine, a biological science, or is otherwise related to the authorized practice of an acupuncturist as set forth in Sections 4927 and 4937 of the Code.

The use of the title "Doctor" or the abbreviation "Dr." by an acupuncturist as authorized above without further indicating the type of license, certificate or degree which authorizes such use, constitutes unprofessional conduct.

Is the Licensee(s) aware of applicable local codes and state laws?	k	Lc \
Has Licensee(s) received a copy of the "Massage Therapy Regulation	ons?LR	Lc
Does the Licensec(s) know how to contact the police department?	Ln	LC



LICENSE REVIEW BOARD MEETING November 2, 2023

ITEM NO. 7B - THE MASSAGE

BACKGROUND

Sukanda Kumthong the owner of The Massage has made an application for approval of a business license to allow the operation of a massage establishment. The business is located at 22926 Hawthorne Boulevard, in Torrance.

ANALYSIS

Per Section 31.7.3 subsection 25) of the Torrance Municipal Code, applications for a massage establishment must have License Review Board approval before issuance of the license.

RECOMMENDATION

The License Division recommends approval of the business license.

Attachment A: Business License Application

Attachment B: Form 100E and Massage Therapist Certificate

Attachment C: Notarized Statement from Landlord

Attachment D: Police Department Reports

						Attachment A
The second secon	se Office at 310 618 5923 for fee am	ounts. Payment r	nust be submitte			
City of Torrance	, Revenue Division			SELECT APPLICABLE BOX		
Business Licens	se Application			Г		
	Blvd, Torrance, CA 90503			NEW APPLICATION		GE OF OWNERSHIP
	3 (F) 310-618-5852			CHANGE OF BUSINESS	(greate	er than 50%)
				LOCATION	CHAN	GE OF NAME (Only)
revenue@torran				L		SE OF MANIE (OFIN)
	VER ALL QUESTIONS IN THIS SECT	ION (print or type)				
BUSINESS NAME OR DBA	_		CORPORATE NAME	E (LEGAL ENTITY NAME IF D	IFFERENT FROM B	USINESS NAME OR DBA)
THE MASSAG	E					
1. BUSINESS LOCATION (*physical bus 22926 HAWTHO!	ness address - see note below)	Suite#		City TORRANC	E State CA	ZIP 90505
2. MAILING ADDRESS OR PO/PMB BO	AIVE DEVD	Cultural		01	01.	700-0
2. MAILING ADDRESS OR POPMB BO	x (required)	Suite#		City	State	ZIP
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MASSAGE EST	ARLISHMENT					
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Definition: CBD is the cannabidiol compo	ound derived from industrial hemp, cannabis or	otherwise.		_		0
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SUKANDA KUMTHO				BUSINESS PHONE#	CELL	-HONE#
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				# OF PEOPLE WORKING IN TORRANCE:	# OF C	INITS (apartments/hotels/mobile homes/vehicles):
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		~		^	~	
(check applicable box)	CORPORATION ()	пс 🙀	PARTNERSHIP	SOLE OWN	NERSHIP	
		30		0	W	
NAMES OF OWNER, PARTNERS, OR PRINCIPAL C		NAMES OF	OWNER PARTNERS OR PR	RINCIPAL OFFICERS	TITLE	
SUKANDA KUMT	HONG OWNER					
I declare that I am the owner partner or	orporate officer or person with the power of attor	rney and Lunderstand i	f any of the informatio	n provided above is not true t	he business license	being applied for may be revoked as puttined in
section 31.9.10 of the Torrance Municipal	Control of the contro	ricy, and randormana	r drij drille midriilade	provided above is not true t	no business ilicense	being applies to may be revoked as dualited in
	ation. All of the information provided in this app	olication is true and com	ect. The business will	not provide any service, good	or product which is	illegal under Federal, State, or Local Laws. I
declare under penalty of perjury that the	(2011년 1월 1일					
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OTHER FEES	PENALTY FEE	TOTAL AMOUNT.		Business License Application #	Business	License #
				BL-APP-	BL-LIC-	
NOTES:						
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	OR A RESIDENTIAL ADDRESS IN TORRANCE					
	DE(S) AT UNITED STATES DEPARTMENT OF					
	INDUSTRIAL BUSINESS REQUIRING A WOLD		RNIA STATE WATER	RESOURCES CONTROL BO	ARD WEBSITE:	
hitre management of anyly	vater issues/programs/stormwater/industrial htt	1111				

Telephone: 618-5828

CITY OF TORRANCE

3031 Torrance Boulevard Torrance, CA 90503

2000	REVENUE DIVISIO	N	
APPLICATION FOR _	MASSAGE EST	ABLISHMENT	
Torrance Municipal Coo	le Section:		
		9/14/	2023
NAME OF APPLICANTSC	KANDA KUMTHO		FOR OFFICIAL UBE ONLY
ADDRESS	RESIDENT		FICIAL
TORRANCE	<u> </u>	STATE CA	LUBE
TYPE OF BUSINESS	ASSAGE		ONLY
FIRM NAME THE M	ASSAGE		
ADDRESS 22926	HAWTHORNE BLV	D PHONE	
TORRANCE	<u> </u>	STATE CA	
PROOF OF AGE: SUFTIN C	ERITIFICATE D BAPTISMAL CERTIF	PCATE O DRIVERS LICENSE D	OTHER []

FOR OFFICIAL USE ONLY

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REV.DIV.FORM 100-E

REMARKS ON REVERSE SIDE

REVISED 10/84

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NETTAYA SONOB	UNPOT		
THANACHOT SAPT	HAWEETHETT PORN		
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APPROVED BY:		IGNATURE OF	
APPROVED BY: CHIEF OF POLICE DISAPPROVED BY:		REGNATURE OF	



CALIFORNIA MASSAGE THERAPY COUNCIL

By authority of the State of California Code BLP Section 4600, the California Massage Therapy Council hereby awards to

Jularat Sila

the designation of

CERTIFIED MASSAGE THERAPIST

Let it be known by all that, having met the standards set forth by the California Massage Therapy Council and having demonstrated knowledge of applicable disciplines related to the practice of massage therapy, Jularat Sila is recognized as a CMT in good standing, including all the rights and privileges pertaining thereto, as witnessed by the signature below.

Given at Sacramento, California, Monday, September 26, 2022.



Jeffrey Forman, Chairman of the Board California Massage Therapy Council CAMTC, One Capitol Mall, Suite 800, Sacramento, CA 95814

> CERTIFICATE # 17383 EXPIRES: 12/14/2024

The validity and authenticity of this certificate may be verified online by entering the name and certificate number at: www.camtc.org

Attachment (
Page 1 of 1



JM COMMERCIAL PROPERTIES

2203 West 190th Street Torrance, CA 90504 BUS. (310) 767-5600 FAX (310) 767-5601

August 31, 2023

RE: New Tenant at 22926 Hawthorne Blvd. Torrance, CA 90505

To whom it may concern,

Hi, I'm the owner of the property located at the 22926 Hawthorne Blvd. CA 90505 and this letter confirms that Jularat Sila & Sukanda Kumthong is our new tenant and their lease is in contract commencing from October 01, 2023 until December 31, 2028.

Should you have any question, please free to contact me at any time.

Thank you.

17152-17192 Daimler LLC

Name:

Signatu

Date: 9/1/2023

SEE LOOSE CERTIFICATE ATTACHED

CALIFORNIA ALL- PURPOSE CERTIFICATE OF ACKNOWLEDGMENT

A notary public or other officer completing this certificate verifies only the identity of the individual who signed the document to which this certificate is attached, and not the truthfulness, accuracy, or validity of that document.

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State of California	}
County of LOS Angeles	1
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on	(Here inherit name and title of the officer)
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	factory evidence to be the person(s) whose instrument and acknowledged to me that
- Charles Black and the second carried and an article and the second and the second and are also as a second control of the second carried and the second carrie	ner/their authorized capacity(ies), and that by
	nent the person(s), or the entity upon behalf of
I certify under PENALTY OF PERJUR	Y under the laws of the State of California that
the foregoing paragraph is true and co	rrect.
WITH 1500	CALEB GOYETTE
WITNESS my hand and official soal	Notary Public - California Los Angeles County
	Commission # 2351519 My Comm. Expires Mar 15, 2025
ADDITIONAL OPTIONAL INFORMAT	INSTRUCTIONS FOR COMPLETING THIS FORM
DESCRIPTION OF THE ATTACHED DOCUMENT	This form complies with current California statutes regarding notary wording and if needed, should be completed and attached to the document. Acknowledgments
SECOND THE ATTACKED SOCIALITY	from other states may be completed for documents being sent to that state so long as the wording does not require the California notary to violate California notary
(Title or description of attached document)	law. State and County information must be the State and County where the documer
	signer(s) personally appeared before the notary public for acknowledgment. Date of notarization must be the date that the signer(s) personally appeared which
(Title or description of attached document continued)	must also be the same date the acknowledgment is completed. The notary public must print his or her name as it appears within his or her
Number of Pages Document Date	commission followed by a comma and then your title (notary public). • Print the name(s) of document signer(s) who personally appear at the time of
CARACITY OF AIMED BY THE CICKER	notarization. Indicate the correct singular or plural forms by crossing off incorrect forms (i.e.
CAPACITY CLAIMED BY THE SIGNER ☐ Individual (s)	he/she/they, is /are) or circling the correct forms. Failure to correctly indicate thi information may lead to rejection of document recording.
☐ Corporate Officer	 The notary seal impression must be clear and photographically reproducible
(Title)	Impression must not cover text or lines. If seal impression smudges, re-seal if sufficient area permits, otherwise complete a different acknowledgment form.
☐ Partner(s)	 Signature of the notary public must match the signature on file with the office of the county clerk.
☐ Attorney-in-Fact ☐ Trustee(s)	 Additional information is not required but could help to ensure this acknowledgment is not misused or attached to a different document.
C Other	Indicate title or type of attached document, number of pages and date.

Indicate the capacity claimed by the signer. If the claimed capacity is a

corporate officer, indicate the title (i.e. CEO, CFO, Secretary).

· Securely attach this document to the signed document with a staple.

2015 Version www.NotaryClasses.com 800-873-9865

Attachment D

Date: October 23, 2023



Torrance Police Department Intelligence Detail

License Review Interview Summary

Detective Lucas Ryono

To:

Suzanne Bittner License Supervisor

From:

Detective Lucas Ryono Intelligence Section

Subject:

"The Massage" / The Massage LLC 22926 Hawthorne Blvd, Torrance, CA 90505

License Review Board Hearing - November 2, 2023

Licensees Interviewed:

Kumthong, Sukanda (Owner)

On 23 OCT 23, I interviewed Ms. Kumthong regarding her application for a business license for "The Massage," located at 22926 Hawthorne Blvd, Torrance, CA 90505.

Ms. Kumthong will be opening a new massage business at the location. The Massage will offer massage for walk-in clients and by appointment.

Ms. Kumthong will be managing the business as well as providing massage. She will have one additional licensed masseuse employee. Ms. Kumthong is a licensed masseuse (#77887 / Exp. 1-31-25). Ms. Kumthong has worked in the massage industry for approximately 7-8 years. Most recently she worked at the Redondo Beach Thai Spa (234 S. PCH, Redondo Beach). She also previously owned Sila Spa (3535 Torrance) from 2019-2021 before selling the business.

An inspection of the establishment (specific to the concerns of law enforcement) was met as required by TMC Section 35.14.080 and 35.14.090.

Ms. Kumthong was advised of the laws regulating her occupation, and she was provided with a "Torrance Municipal Section Highlights" form, which detailed these laws and regulations. I completed a Massage Establishment Licensing Interview Questionnaire with her which she signed indicating that she understood the laws

regulating this occupation. Ms. Kumthong was advised to strictly adhere to record keeping, hours of operation, and proper storage of clean and used linens, as well as all the other rules and regulations that apply to the massage business.





Torrance Police Department Acupuncture/Massage Establishment Licensing Interview Questionnaire

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Record in Other Cities (If Applicable)

In what other cities is the company licensed?	
Has the company had problems/issues in any of these cities? What problems/issues? were the problems/issues resolved?	How
Have you ever had your business license revoked or suspended? For what reason(s)?	
Have you responded to all open complaints (Better Business Bureau or Department of Consumer Affairs) in any other business you have owned? How were the complaints resolved?	



Business Inspection

The Following Conditions (Specific to the Concerns of Law Enforcement) Have Been Met As Required By TMC Section 35.14.080 and 35.14.090:

- Minimum lighting shall be provided in accordance with the Uniform Building Code, and either natural light per CA Building Code (CBC) 1205.2 or artificial light per CBC 1205.3.
- A massage table will be used for all massage therapy with the exception of "Thai," "Shiatsu," and similar forms of therapy. Those may be provided on a padded mat on the floor provided the patron is fully attired in loose clothing or similar garment. Massage tables are required to be a minimum of 18 inches from the floor. Beds, floor mattresses and waterbeds are not permitted on the premises of the business or establishment (35.14.080 (d)).
- All exit doors will be kept unlocked during business hours.

SK Lr

Closed cabinets shall be utilized for the storage of clean linen. All massage tables will be covered with a clean sheet or other clean covering for each patron. After use, each covering will be deposited in a closed receptacle and not used until properly sanitized in the immersion of water at least 140 degrees Fahrenheit for not less than 15 minutes. An adequate supply of clean linens will be maintained.

ir SK

The massage business must display the State Certificate (California Massage Therapy Council) of each massage therapist in a location so that it can be readily seen by persons entering the business.

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All massage rooms, toilet rooms, pools, showers, bathtubs, steam rooms saunas, Jacuzzis and all other physical facilities will be thoroughly cleaned and disinfected as needed and at least once each business day the premises is open and in use.

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The patron's genitals, pubic area, anus, and female patron's breasts below a point immediately above the top of the areola must be fully draped at all times while any employee of the business or establishment is in the massage therapy room with the patron. No massage therapy will be provided to a patron that results in intentional contact, or occasional and repetitive contact, with the genitals, anus, or areola of a patron.

ch sk

An owner of a massage business shall be responsible for the conduct of all employees or independent contractors working on the premises of the business (Torrance Municipal Code (TMC) 35.14.120(a)).

ch sk

Each operator of a massage or acupressure establishment shall maintain a record of the date, time, name of customer, address of the customer, date of birth of the customer, type of service provided, and the licensed person supplying such service. The name, address and date of birth must be verified using legal identification prior to any service. Such records shall be open to inspection by health officials or police officers at all times, on the premises of the massage or acupressure establishment. Such records shall be kept for a minimum of not less than one year. The information contained in such records shall be used only for the purpose of enforcing this Article, as well as other applicable laws, and shall otherwise be confidential. It shall be unlawful for any person to disclose such information for any unauthorized purpose.

GZ SK

35.14.050 T.M.C. Hours of Operation.

No massage business or establishment will provide massage therapy to the public for compensation between the hours of 9:00 P.M. and 8:00 A.M. of the following day. The massage business or establishment must close and all patrons must leave the massage business or establishment by 9:00 P.M.



Acupuncture Standards of Practice (State Requirements)

An acupuncturist is allowed to engage in the practice of acupuncture, electro acupuncture, perform or prescribe the use of oriental massage, acupressure, moxibustion, cupping, breathing techniques, exercise, heat, cold, magnets, nutrition, diet, herbs, plant, animal, and mineral products, and dietary supplements to promote, maintain, and restore health pursuant to Business & Professions Code Section 4937.

1399.450. Condition of Office.

 (a) Every acupuncture office shall be maintained in a clean and sanitary condition at all times, and shall have a readily accessible bathroom facility in accordance with Title 24, Part 2, Building Standards Code Sections 494A.1 and 1994 Uniform Building Code Section 2902.3.

1399.451. Treatment Procedures.

In treating a patient, an acupuncturist shall adhere to the following procedures:

- (a) The acupuncturist's hands shall be brush-scrubbed with soap and warm water immediately before examining patients or handling acupuncture needles and other instruments, and between patients.
- 2. (b) All instruments shall be sterilized before and between uses in a manner which will destroy all microorganisms. All needle trays which contain sterile needles shall also be sterile. Each time instruments are sterilized, the acupuncturist shall use a tape or strip indicator which shows that sterilization is complete.
- 3. (c) Acupuncture points, where needles are to be inserted, shall be cleaned with an appropriate antiseptic before insertion of the needle.
- 4. (d) In the event an acupuncture needle inserted in a patient breaks subcutaneously, the treating acupuncturist shall immediately consult a physician. An acupuncturist shall not sever or penetrate the tissues in order to excise such a needle.
- 5. (e) Any complication, including but not limited to, hematoma, peritonitis or pneumothorax arising out of acupuncture treatment shall be referred immediately to a physician or dentist or podiatrist, if appropriate, if immediate medical treatment is required..
- 6. (f) Acupuncture shall not be performed using hypodermic needles.
- 7. (g) All instruments to be discarded shall be disposed of safely.
- 8. (h) Needles shall be disposed of by placing them in a sealed, unbreakable container marked "Hazardous Waste" and disposed of in accordance with state and local law.

1399.453. Record keeping.

An acupuncturist shall keep complete and accurate records on each patient who is given acupuncture treatment, including but not limited to, treatments given and progress made as a result of the acupuncture treatments.

1399.454. Single Use Needles.

An acupuncturist shall use needles labeled for single use only that meet the requirements of federal regulations 21 CFR Part 880.5580 (61 FR 64617, December 6, 1996). It shall constitute unprofessional conduct for an acupuncturist to use a needle more than once.

1399.455. Advertising.

- (a) A licensed acupuncturist may advertise the provision of any acupuncture services authorized to be provided by such licensure in a manner authorized by Section 651 of the code so long as such advertising does not promote the excessive or unnecessary use of such services.
- (b) It is improper advertising as provided in Section 4955 of the code to disseminate any advertising which represents in any manner that the acupuncturist can cure any type of disease, condition or symptom.
- 3. (c) It is improper advertising as provided in Section 4955 of the code to disseminate any advertising of a practice, technique or procedure which is not within the scope of the practice of acupuncture as defined in Section 4927 and 4937 of the code and which is the unlawful practice of medicine.

1399.456. Use of the Title "Doctor."

It is unprofessional conduct for an acupuncturist to use the title "Doctor" or the abbreviation "Dr." in connection with the practice of acupuncture unless he or she possesses a license or certificate which authorizes such use or possesses an earned doctorate degree from an accredited, approved or authorized educational institution as set forth under Article 4 (commencing with section 94760) of Chapter 7 of Part 59 which is in acupuncture, Oriental medicine, a biological science, or is otherwise related to the authorized practice of an acupuncturist as set forth in Sections 4927 and 4937 of the Code.

The use of the title "Doctor" or the abbreviation "Dr." by an acupuncturist as authorized above without further indicating the type of license, certificate or degree which authorizes such use, constitutes unprofessional conduct.

Is the Licensee(s) aware of applicable local codes and state laws?	SK
Has Licensee(s) received a copy of the "Massage Therapy Regulations?" UN	SK
Does the Licensee(s) know how to contact the police department ³ . As	SK



Information Confirmation

I (We), as a licensee(s), fully understand all of the above information and will abide by all the rules and regulations that govern acupuncture/massage businesses. I confirm that all of the above listed information is correct.

-	10/23/2023 Date
License(s) or Designated Representative	Date