

City of Torrance Transportation Committee Meeting SSLE Update



Metro

SYSTEM SECURITY AND
LAW ENFORCEMENT

METRO'S LAYERED PUBLIC SAFETY ECOYSTEM

- In **2022** Metro established a comprehensive approach to ensuring public safety on the system by implementing a multi-layered safety program to address the different aspects of safety.
- Each layer in the public safety ecosystem adds value and enhances the overall security and safety of the Metro system.



MULTI-LAYER PLANNED DEPLOYMENT

Objective: Establish a multi-layered deployment of resources to address the different safety aspects. Each layer will add value and enhance the overall security and safety of the Metro rail system. The deployment took effect on 10 July and consists of:

- Metro Ambassadors
- Homeless Outreach
- Metro Transit Security
- Contract Security
- Contract Law Enforcement

Task: Deploy resources to designated End of the Line stations, mid-point (Focus) stations, riding teams, station rovers and fix post.



MULTI-LAYERED PLANNED DEPLOYMENT-TARGET STATIONS



LINE	TARGET STATIONS	END OF LINE	MTS AM & PM	AMBASSADORS* (Platforms/Riding) AM & PM	Outreach Teams** (Roving)	Contract Security (CS) AM & PM	LAPD W2, W4 & W3	LASD AM, PM & EM	LBPD AM & PM	Total LE and Security
E Line	DTSM	X	4	0	1	2		2		8
E Line	Expo/Western (F)		2	0	1	0	0			2
E Line	Atlantic	X	0	0	1	2		2		4
A Line	DTLB	X	4	0	1	2			2	8
A/C Line	Willowbrook/Rosa Parks (F)		6	0		0		4		10
C Line	Norwalk	X	0	0	0	0		2		2
C Line	Redondo Beach	X	0	0	0	2		2		4
A Line	Arcadia		4	0	1	0	0			4
A Line	APU/Citrus College	X	2	0	0	2		2		6
B/D Line	Union Station (B/D line)	X	4	2	1	4	2			10
B Line	North Hollywood	X	4	6	1	4	4			12
B Line	Westlake/MacArthur Park***		2	6	1	4	4			10
B Line	Vermont/Santa Monica (F)		4	0	1	0	0			4
RIDING between (3) Stations										0
E Line	Expo/Crenshaw to Expo/Vermont		1	2	0	0	2			3
B Line	Vermont/Sunset to Vermont/Beverly		1	2	0	0	2			3
A/C Line	Compton to Long Beach BI		1	10	0	0		2		3
A Line	APU to Irwindale		0	6	0	0		2		2
A Line	Sierra Madre to Monrovia		1	0	0	0	2			3
E Line	Indiana to Atlantic		0	2	0	0		0		0
TOTAL:			40	36	9	22	16	18	2	98

*Numbers reflect teams. (2) personnel = 1 Team.

** Number reflects teams. (2-5) personnel = 1 Team.

(F) Focus Station

MEASURES OF SUCCESS

The following metrics will be used to assess the success of the Multi-layered Planned Deployment:

- ✓ Cleanliness of areas at EOL and Focus Stations
- ✓ Use of emergency swing gates
- ✓ Observations of loitering on the platform
- ✓ Observations of illicit activity at the stations
- ✓ Reduction of unhoused on the system
- ✓ Increase in ridership
- ✓ CCATS
- ✓ Transit Watch App complaints
- ✓ LESR complaints/reports
- ✓ Employee feedback
- ✓ Surveying of staff, riders, and ecosystem partners



EMERGENCY SECURITY OPERATIONS CENTER (ESOC)



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EMERGENCY SECURITY OPERATIONS CENTER (ESOC)

The MCP Building will collocate the Emergency and Security Operation Centers (EOC & SOC) to deliver the united function of the ESOC in April/May 2024.

The ESOC will:

- a. **Manage major transit emergencies and special events, security, and law enforcement response activities.**
- b. Process information and threats from all sources to communicate with Metro staff, ROC, BOC, and security/law enforcement response teams
- c. Collect and disseminate critical information for situational awareness
- d. Enhance interoperability during a coordinated response with local governments, mutual aid organizations and law enforcement.

The ESOC will support ROC & BOC day-to-day incidents by:

- a. Implementing a Unified Command Approach consistent ICS/NIMS guidelines
- b. **Enabling response teams to Deter, Detect, Delay, and Deny all hazards by providing security surveillance and incident control**
- c. Coordinating law enforcement response efforts
- d. Providing real-time situational awareness
- e. **Ensuring the safety of passengers and Metro staff through the implementation of the system security plan**
- f. **Reducing response time to incidents**

Questions?

