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PARTICIPATE BEFORE THE MEETING by emailing SocialServicesCommission@TorranceCA.gov and write "Public Comment" in the subject line. In the body of the email include the item number and/or title of the item with your comments.

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The Social Services Commission is an advisory body to the City Council that generally meets on the fourth Thursday of each month at 6:00 p.m. The Commission may make recommendations to the City Council on Veterans affairs, homeless issues, adults with development disabilities, and children with special needs. All meetings are open to the public except for those portions that under law may be considered in closed session.

Staff reports are available for review at the Civic Center Main Library and the City Clerk's Office. Direct any other questions or concerns to the Social Services Commission liaison at 310.618.5880. Agendas are posted on the City of Torrance Home Page www.TorranceCA.Gov.

In compliance with the Americans with Disabilities Act, if you need special assistance to participate in this meeting, please contact the City Manager's office at (310) 618-5880. Notification 48 hours prior to the meeting will enable the City to make reasonable arrangements to ensure accessibility to this meeting. [28CFR35.102-35.104 ADA Title II]

TORRANCE SOCIAL SERVICES COMMISSION AGENDA
JUNE 23, 2022
REGULAR MEETING
6:00 P.M. VIA TELECONFERENCE OR OTHER ELECTRONIC MEANS
SOCIAL SERVICES COMMISSION MAY TAKE ACTION ON ANY ITEM
LISTED ON THE AGENDA

1. CALL MEETING TO ORDER

ROLL CALL: Commission Members Funes, Leys, Reynolds, Sansalone, Scotto, Witt, Chair Bickford

REQUEST FOR EXCUSED ABSENCE: Reynolds, Bickford

2. FLAG SALUTE: Commissioner Sansalone

3. REPORT OF STAFF ON THE POSTING OF THE AGENDA The agenda was posted on the Public Notice Board at 3031 Torrance Bl. and on the City's Website on Thursday, June 16, 2022.

4. ANNOUNCEMENT OF WITHDRAWN, DEFERRED, AND/OR SUPPLEMENTAL ITEMS

5. ORAL COMMUNICATIONS (Limited to a 30 minute period)

This portion of the meeting is reserved for public comment on items not on the agenda or on topics of interest to the general public. Under the Ralph M. Brown Act, Commissioners cannot act on items raised during public comment but may respond briefly to statements made or questions posed; request clarification; or refer the item to staff. Speakers under this Public Comment period will have no longer than 3 minutes per speaker.

6. CONSENT CALENDAR

Matters listed under the Consent Calendar are considered routine and will be enacted by one motion and one vote. There will be no separate discussion of these items. If discussion is desired, that item will be removed by a Commissioner from the Consent Calendar and considered separately.

6A. APPROVAL OF MINUTES: MAY 26, 2022

7. ADMINISTRATIVE MATTERS

7A. DISCUSS ELEMENTS FOR THE IN-PERSON AND VIRTUAL VETERANS APPRECIATION EVENTS.

7B. ACCEPT AND FILE PROPOSED APPROACH TO UPDATING COMMISSION WORKPLAN.

8. COMMISSION ORAL COMMUNICATIONS

9. ADJOURNMENT

9A. Adjournment of the Social Services Commission Meeting to July 28, 2022 at 6:00 p.m.

**MINUTES OF A MEETING OF THE
TORRANCE SOCIAL SERVICES COMMISSION**

1. CALL TO ORDER

The Torrance Social Services Commission convened in a regular session at 6:01 p.m. on Thursday, May 26, 2022 via teleconference or other electronic means.

ROLL CALL

Present: Commissioners Funes, Leys, Reynolds, Sansalone, Scotto, Witt and Chairperson Bickford

Absent: None

Also Present: Deputy City Manager Hoang and Management Associate Gent

2. FLAG SALUTE

The pledge of Allegiance was led by Commissioner Leys.

3. REPORT OF THE STAFF ON THE POSTING OF THE AGENDA

Management Associate Gent stated that the agenda for the Social Services Commission was properly posted on May 13, 2022 on the Public Notice Board by the City Clerk's office and the City's website.

4. ANNOUNCEMENT OF WITHDRAWN, DEFERRED, AND/OR SUPPLEMENTAL ITEMS

Management Associate Gent stated that there were no withdrawn, deferred or supplemental items.

5. ORAL COMMUNICATIONS

None

6. CONSENT CALENDAR

6A. APPROVAL OF MINUTES: April 28, 2022

MOTION: Commissioner Scotto moved to approve Item 6A; motion was seconded by Commissioner Funes. The motion passed by a roll call vote.

7. ADMINISTRATIVE MATTERS

7A. ACCEPT AND FILE PRESENTATION FROM LINDSEY STONE, DIRECTOR FOR ICAN CALIFORNIA NETWORK

Management Associate Gent welcomed Lindsey Stone, Director for ICAN California Network. Ms. Strong explained that ICAN was a non-profit which worked with people with intellectual and developmental disabilities, with the vision that every person had the same opportunity to live a meaningful life. She noted that the non-profit had recently moved to Torrance and had another location in Long Beach. She listed and explained the four types of programs offered: work skills, support employment, marketplace (small businesses) and community (social and recreational activities). She noted that coaching for the clients was included in support employment and added that there were currently 420 clients in the program.

She reviewed ways in which the Commission and the community could support ICAN: by referring/connecting a business, hiring a client, or volunteering or donating to ICAN. She invited the community to a Garden Party at the Torrance location on July 25, 2022.

MOTION: Commissioner Leys moved to accept and file a presentation from Lindsey Stone, Director for ICAN California Network; motion was seconded by Commissioner Funes. The motion passed by a roll call vote.

7B. ACCEPT AND FILE PRESENTATION FROM LESLIE MCCADDON, OUTREACH DIRECTOR FOR STEVEN A. COHEN MILITARY FAMILY CLINICS AT VVSD

Management Associate Gent introduced Leslie McCaddon, Outreach Director for Steven A. Cohen Military Family Clinics at VVSD.

Ms. McCaddon discussed the various sections of the organization: the Cohen Veterans Network, founded in 2016, which now had a network of 22 clinics throughout the country, some of which were partnered with Veterans Village of San Diego (VVSD) to provide services to veterans and their families. She reported that their newest clinic would soon open in Torrance. She reviewed the types of services and counseling offered to the veterans and their family members and noted that VVSD's mission was to improve the quality of life for post 9/11 veterans, active-duty service members and their families by providing high quality mental health care that was on-going, confidential and accessible to all. She added that they served all veterans and active duty and their family members, including National Guard and reserves, as well as those dishonorably discharged.

MOTION: Commissioner Funes moved to accept and file presentation from Leslie McCaddon, Outreach Director for Steven A. Cohen Military Family Clinics at VVSD; motion was seconded by Commissioner Witt. The motion passed by a roll call vote.

7C. ACCEPT AND FILE PRESENTATION FROM TRANZITIONS ON THE EVOLVE PROGRAM

Management Associate Gent introduced Robin Shipley and Sonia Dickson, Evolve Program Directors.

Robin Shipley and Sonia Dickson explained that the Evolve Program was free and accessible for young adults with neurodiversities who had completed high school and or were attending or completed college and were motivated to find employment and earn their own living. They noted that the program was accessible to any young adult who received services through the California System of Regional Centers. They discussed the definition of Neurodiversity/Neurodivergent as a way to understand that some people learn, understand concepts, experience the world and experience social interaction very differently. They reviewed the elements of the 11-month program which included a focus on skills such as: teamwork, collaboration, communication skills, self-regulation, problem solving and work ethic. Robin Shipley explained the components of the paid internship, the job coach and the employment program.

Ms. Shipley and Ms Dickson stated that Evolve was seeking partnerships with businesses, cities and organizations who were willing to bring on individuals with neurodiverse profiles as assets to their workforce. They noted that Evolve was able to provide expertise and support to both the organization and neurodivergent workers during the internship and employment.

MOTION: Commissioner Reynolds moved to accept and file presentation from Tranzitions on the Evolve program; motion was seconded by Commissioner Sansalone. The motion passed by a roll call vote.

7D. DISCUSS ELEMENTS FOR THE IN-PERSON AND VIRTUAL VETERANS APPRECIATION EVENTS

Management Associate Gent presented the report for the item and requested that the Commission discuss the meal and the raffle for the in-person event and discuss identifying a Commissioner to obtain speakers and presenters for the virtual event.

Deputy City Manager Hoang explained that staff would be responsible for obtaining vendors for the Resource Fair and noted that the vendors would either be non-profits or government agencies who directly served veterans in the City of Torrance.

There was a discussion of the available options for lunch. The Commission decided to continue to investigate lunches from either Stone Fire Grill or Santa Maria BBQ. Commissioner Scotto stated that she would ask Santa Maria BBQ if they had a vegetarian option and confirm the price of the lunch.

There was a discussion on having a raffle. Deputy City Manager Hoang stated that he would be able to supply information on past prizes and donations. The Commission concurred to conduct a raffle, with Commissioner Funes as lead. Management Associate Gent confirmed that staff would be sending out letters to request donations.

Management Associate Gent confirmed that CitiCable was confirmed to produce a 30-minute video. Deputy City Manager Hoang stated that he would verify whether CitiCable could incorporate videos that presenters had recorded on their own equipment. Chair Bickford volunteered to coordinate the speakers for the program.

Management Associate Gent reminded the Commission of the request for each of the Commissioners to submit a short virtual tribute message.

Commissioner Reynolds suggested having booths in various locations in the Community to permit CitiCable to record veterans and thank yous to veterans on location. Deputy City Manager Hoang stated that he would investigate potential sites for the booths and inquire if CitiCable was available to record in the community.

Management Associate Gent confirmed that the Commission would discuss donations for the event at the next meeting.

8. COMMISSION ORAL COMMUNICATIONS

Members of the Commission spoke.

Commissioner Scotto volunteered to chair the June 23 Commission meeting in the absence of Chair Bickford and Commissioner Reynolds.

Deputy City Manager Hoang noted that Human Resources Manager Khajavi and Tiffany Egan had attended this meeting to hear the presentations regarding possible employment opportunities for the City.

Deputy City Manager Hoang announced that interim housing project will open in mid-July and the ribbon cutting event will be held at the end of June.

9. ADJOURNMENT

9A. At 8:22 p.m., Commissioner Scotto moved to adjourn the meeting to the regular meeting on Thursday, June 23, 2022 at 6:00 p.m. via teleconference or other electronic means. The motion was seconded by Commissioner Reynolds and the motion passed by a unanimous roll call vote.

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Subject to Approval

Honorable Members of the Social Services Commission
City Hall
Torrance, California

Members of the Commission:

SUBJECT: Discuss Elements for In-Person and Virtual Veterans Appreciation Events

RECOMMENDATION

Recommendation of staff that the Social Services Commission discuss elements for the in-person and virtual Veterans Appreciation events.

BACKGROUND AND ANALYSIS

In previous meetings, the Social Services Commission selected Friday, October 21, 2022 to be the date of an in-person Veterans Appreciation event. Staff has reserved the Toyota Meeting Hall and the Torino Plaza for the in-person event. The Commission also selected November 6 – November 12 to hold a virtual Veterans Appreciation event.

During the May 2022 Social Services Commission meeting, the Commission narrowed the lunch selection to two options: 1) barbeque, and 2) pasta. At this evening's meeting, the Commission will receive an update from Commissioner Scotto on the barbeque option, and from staff on the pasta option.

Also during the May 2022 Social Services Commission meeting, the Commission asked staff to follow up on two clarifying questions. Below are the questions posed by the Commission and the response received by staff.

Commission Question: For the virtual event, should the Commission identify speakers who are willing to videotape messages and presentations, can they do so with their own device (phone, laptop, etc.) and submit to CitiCABLE for the virtual program?

Response from CitiCABLE Staff: Yes, CitiCABLE staff can provide guidelines for speakers and presenters in creating their own video, and CitiCABLE staff can integrate it into a 30-minute program.

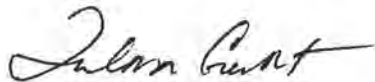
Commissioner Question: Can the Social Services Commission host a booth at the Torrance Certified Farmers' Market to collect messages from Veterans and the general community to celebrate Veterans Day?

Response from Torrance Certified Farmers' Market Staff: The Social Services Commission can submit an application to have a booth at the Farmers' Market the month prior to the event. Applications are approved on a first-come, first-serve basis. For example, should the Commission wish to have a booth to collect messages in the month of October, the Commission could apply in September.


Commission Discussion for this Evening's Meeting:

1. Finalize meal for in-person event between the option of a barbeque lunch or a pasta lunch.
2. Identify Commission volunteers to support Commissioner Funes with the raffle for the in-person event.
3. Identify Commission volunteers to support Chair Bickford with coordinating speakers for the virtual event.
4. Should the Commission approve a booth at the Farmers' Market to gather videos from Veterans and the community, identify a Commission member to coordinate the event.

Respectfully submitted,



Zulma Gent
Staff Liaison



Viet Hoang
Staff Liaison

Honorable Members of the Social Services Commission
City Hall
Torrance, California

Members of the Commission:

**SUBJECT: Accept and File Proposed Approach to Updating Commission
Workplan**

RECOMMENDATION

Recommendation of staff that the Social Services Commission review staff's proposal to update the Commission's workplan to address adults with developmental disabilities and youth with special needs, discuss the proposed approach and provide staff with feedback, and accept and file the proposed approach.

BACKGROUND AND ANALYSIS

Background of Workplan

The Social Services Commission was established by the Torrance City Council to address issues concerning the City's veterans, people experiencing homelessness, adults with developmental disabilities and youth with special needs.

In 2016, the Social Services Commission heard presentations from 17 organizations addressing the populations within the Commission's subject matter jurisdiction. The organizations had specialized knowledge and familiarity with one or more of the Commission's subject matter jurisdiction, and included City Departments, other governmental agencies, nonprofit organizations, and coalitions of service providers.

Following the presentations, the Commission developed a workplan during public workshops, and members of the public had opportunities during each workshop to provide input. Commissioners individually wrote recommendations of action items they wished to see included in the workplan, and the recommendations were submitted to staff. A total of 81 recommendations were submitted. Commissioners then reviewed all the recommendations to determine common themes.

A total of six categories were identified as having common themes, and these categories became the six strategies of the workplan. The Commission then voted on the recommendations within each of the six strategies, and a total of 21 recommended actions are being proposed tonight across the six strategies.

The workplan, which was received and filed by City Council on November 22, 2016, is attached with this item.

Implementation of the Workplan

The Social Services Commission has been exceedingly busy implementing action from the workplan related to veterans and people experiencing homelessness.

Veterans Appreciation Luncheon and Resource Fair: Since 2017, the Commission has coordinated the annual Veterans Appreciation Luncheon and Resource Fair. The event draws approximately 200 Veterans and their guest, and features a keynote speaker, an appreciation lunch, and a resource fair with governmental agencies and community-based organizations that serve Veterans. Even during the pandemic, the Commission has been able to offer a virtual option that allows for appreciation of Veterans, while providing resources to support Veterans and their families.

- **Alignment with Workplan Strategy One:** A key element of this program is the resource fair, where attendees can be connected agencies that serve Veterans, and provide services such as accessing benefits and preventing homelessness. Agencies who have attended in the past include Department of Veterans Affairs, Disabled American Veterans and CalVet. Feedback from participants consistently underscores that Veterans often do not know the resources available to them, and that opportunities for face-to-face interaction facilitates their awareness of these resources.

LAHSA Homeless Count: Since 2018, the Commission has coordinated for the City to be an Opt-In partner for the Greater Los Angeles Homeless Street Count. The Street Count occurs in January of each year, and the City provides the Deployment Site, Deployment Site Coordinator, and Volunteer Recruitment.

- **Alignment with Workplan Strategies Two and Three:** Being an Opt-In partner allows the City to obtain specific local data for the Homeless Count. Participating as an Opt-In partner also allows the Torrance community to increase awareness of issues related to homelessness, and to contribute action in a meaningful way.

COT Toiletry Drive: Since 2018, the Commission has coordinated a citywide toiletry drive for Harbor Interfaith, Family Promise of South Bay, and 1736 Crisis Center. These three agencies were selected because they serve the Torrance community and are designated by LA County as agencies part of the Coordinated Entry System.

- **Alignment with Workplan Strategies Two and Three:** The toiletry drive allows the City to interface with agencies serving the immediate community, increasing the public's understanding of the unique needs of the organization and of the populations they serve. The drive also allows the community to contribute action in a meaningful way, and to know that their contributions impact the immediate community.

TUSD Back 2 School Drive: Since 2019, the Commission coordinated a school supplies drive for TUSD's Building Bridges program. The Building Bridges program identifies and works with Homeless and Foster students in the district to remove any

barriers to academic participation and success. Each year for the past few years, approximately 130 students in TUSD experienced homelessness. An additional 120 students in TUSD were in the foster care system. Supplies collected include pens, pencils, scissors, notebooks, calculators, backpacks, binders, and books, and were distributed at TUSD's Back 2 School Bash.

- Alignment with Workplan Strategies Two and Three: The supplies drive allows the Commission to understand the needs of students experiencing homelessness and youth in foster care. The drive promotes collaboration between the City and the School District in serving our community. And the drive allows the community to contribute action in a meaningful way, and increase awareness of the impacts of homelessness to students.

Retention of a Dedicated Outreach Worker: Since 2021, the City has retained a dedicated outreach worker and housing navigator through a contract with Harbor Interfaith Services. The outreach worker has been instrumental in helping the City understand what homelessness looks like in Torrance, including the specific needs of people experiencing homelessness in Torrance.

- Alignment with Workplan Strategies Two, Four, and Five: The City's dedicated outreach worker collaborates with the city's Housing Authority to connect people with housing resources. This has been especially fruitful during COVID, with the increase in emergency housing voucher availability. Retaining an outreach worker is also a reflection of the City's commitment to provide greater resources towards social services.

Development of an Interim Housing Program: In July 2022, the City anticipates opening their first interim housing site, providing 40 housing units for people experiencing homelessness. The interim housing site will also provide case management, housing navigation, and support services to assist those living in temporary housing with path to attain permanent housing.

- Alignment with Workplan Strategies Two, Four, and Five: The Interim Housing Program seeks to connect individuals experiencing homelessness with housing resources, and reflects the City's commitment to provide greater resources towards social services.

Most significant towards the implementation of the workplan, in June 2021, Torrance City Council adopted the *Plan to Prevent and Combat Homelessness, a Three-Year Plan*. This plan was created, in part, using the Social Services Commission's workplan as a foundation.

Need for Greater Action to Support Adults with Developmental Disabilities and Youth with Special Needs

As noted by the Commission and staff, the Commission has been heavily focused on advising City Council on implementing programs that support people experiencing homelessness, and Veterans. With these programs underway, the Commission has an

opportunity to identify how it may wish to advise City Council on programs that support adults with developmental disabilities and youth with special needs.

Presentations to the Commission in 2022

In 2022, the Commission has heard presentations from the following organizations that serve adults with developmental disabilities and youth with special needs:

1. People First of South Bay & Harbor Area
2. Torrance Community Services Department, Adaptive Recreation Programs offered through the Recreation Services Division
3. Harbor Regional Center
4. Momentum Pediatric Therapy Network
5. ICAN California Abilities Network
6. Tranzitions' EVOLVE Program

Commission Discussion for this Evening's Meeting

In reviewing the Commission's 2016 workplan, staff identified that the six strategies are still viable and still relevant to the Commission's four populations. The six strategies developed by the Commission are:

1. Information, Resources, Outreach & Referrals: The purpose of this strategy is to develop information sources in a variety of formats that identify organizations serving the Commission's four populations, and how to access these services.
2. Understanding and Keeping Connected with Our Populations: The purpose of this strategy is for the Commission to continuously assess its four populations and sub populations, their dynamic needs, and opportunities for the City to support these populations. This strategy also seeks to measure the impact of the City's actions for the Commission's four populations.
3. Marshalling Community Support & Raising Public Awareness: The purpose of this strategy is for the Commission to engage the Torrance community with its four populations through awareness and action.
4. City's Support of Social Services: The purpose of this strategy is to explore recommendations for the Commission's four populations in order to impact City ordinances, policies, procedures, positions, and services.
5. Increasing Housing Opportunities: The purpose of this strategy is to better understand the opportunities for the City to address housing issues related to the Commission's four populations, and recommend action.
6. Developing Social Opportunities and Inclusion: The purpose of this strategy is to increase the Commission's four populations' sense of belonging in the Torrance Community.

In identifying action to support adults with developmental disabilities and youth with special needs, staff respectfully recommends that the Commission engage in the following process:

1. Review the presentations and notes from the speakers the Commission has heard in 2022 related to adults with developmental disabilities and youth with special needs.

2. Write action items independently that align with the six workplan strategies and support the information provided by the presenters the Commission has heard thus far.
3. Hold a public workshop during which time Commission members will review their recommended action items, combine for similar concepts, and prioritize, with input from the public.
4. Bring recommendations to City Council as appropriate for implementation.

Respectfully submitted,



Zulma Gent
Staff Liaison



Viet Hoang
Staff Liaison

Attachment: Torrance Social Services Commission, Strategies and Action Plan,
Received and Filed by City Council, November 22, 2016

**Torrance Social Services Commission
Proposed Strategies and Recommended Action Plan
Received and Filed by City Council
November 22, 2016**

SUMMARY OF PROPOSED STRATEGIES (IN PRIORITY ORDER)

1. Information, Resources, Outreach & Referrals
2. Understanding and Keeping Connected with Our Populations
3. Marshalling Community Support & Raising Public Awareness
4. City's Support of Social Services
5. Increasing Housing Opportunities
6. Developing Social Opportunities and Inclusion

1. Proposed Strategy: Information, Resources, Outreach & Referrals

The purpose of this strategy is to develop information sources in a variety of formats that identify organizations serving the Commission's four populations, and how to access these services.

Recommended Action	Description
1a. Create tag line that helps community understand the City's position on social issues.	By marketing the City's position regarding these populations, we can energize the community to be part of the solution.
1b. Create a webpage promoting services and contact information, and phone line.	Organizations serving the Commission's four populations currently lack one homepage where visitors can learn how to access the services. The Commission can serve as the "gatekeeper" for organizations to post their service, and staff can update the webpage as needed.
1c. Fund resource guide – print, pocket, and other media.	For all four populations, the Commission can identify all services available to Torrance residents, take inventory and coordinate with existing guides (e.g. FocalPoint, other City department resources), and publish and maintain a resource guide to help the community know how to access these resources. Guide can be in print and online.

2. Proposed Strategy: Understanding and Keeping Connected with Our Populations

The purpose of this strategy is for the Commission to continuously assess its four populations and sub populations, their dynamic needs, and opportunities for the City to support these populations. This strategy also seeks to measure the impact of the City's actions for the Commission's four populations.

Recommended Action	Description
2a. Counting all four Commission populations and collaborating with service organizations and agencies for the count.	<ol style="list-style-type: none"> 1. Identify numbers that are important to the Commission's work to count 2. Identify what numbers already exist 3. Count populations 4. Count sub populations 5. Identify needs 6. Identify individuals with high needs 7. Identify goals for reducing numbers
2b. Explore methods by which the City can stay in touch with Veterans to provide information.	Run a campaign to identify all veterans in Torrance. This registry can be used to outreach information to veterans.
2c. Identify Veterans who have mental illness and health needs that are not being addressed by current services.	Priority services should be given to those veterans with health needs (mental health and other health) who are unserved or under-served by other agencies.
2d. Prioritize homeless populations who are unsheltered (staying in cars) and who are families.	Create outreach programs specifically for families who are unsheltered homeless or about to become homeless for service referral. Collaborating specifically with TUSD.

3. Strategy: Marshalling Community Support & Raising Public Awareness

The purpose of this strategy is for the Commission to engage the Torrance community with its four populations through awareness and action.

Recommended Action	Description
3a. Family support and resource guide for children with developmental disabilities	<ul style="list-style-type: none"> • Facilitate regular family meetings with representation from schools, regional center, mental health • Have group create and update "wiki style" resource guide • self-help, mutual support, and family education • personal advocacy education and tools • support larger advocacy agenda
3b. "Compassion Works: Contributions from our Courageous Neighbors" citywide public education campaign	<ul style="list-style-type: none"> • Variety of media efforts to tell inspiring and educational stories of people who have overcome an array of serious challenges to contribute to our community. • technical assistance to people and agencies to help them tell their stories and to link them to media outlets and community speaking opportunities • city recognition and promotion of these people
3c. Hold presentations from community organizations that serve the four populations at each Commission Meeting.	Commission meetings can be an opportunity for community organizations to present their services. This would allow the public to learn about the organization and for organizations to collaborate with the City and one another. And it allows for the Commission to compile the organization's information for inclusion in a data bank of resources.
3d. Hold a "Social Services" awareness campaign (e.g. fair, monthly spotlight on a community group, etc.), sponsored by the Commission, where organizations can share their services with the public.	The Commission needs to make public awareness goal #1. Many residents and businesses can enhance their awareness of the magnitude of issues of these four populations. An awareness campaign will help the public know the needs of these organizations, as well as services they provide.

4. Proposed Strategy: City's Support of Social Services

The purpose of this strategy is to explore recommendations for the Commission's four populations in order to impact City ordinances, policies, procedures, positions, and services.

Recommended Action	Description
4a. Expand Torrance Mental Evaluation Team and include further training on encounters with homeless populations, veterans, and special needs children and adults.	The mission of the Torrance Mental Evaluation Team is to provide an effective, collaborative, and compassionate mental health and law enforcement co-response to those in need of mental health services, whom are experiencing suspected symptoms of mental illness. The Team is comprised of a sworn Police Officer and a licensed clinician from the Los Angeles County Department of Mental Health that specializes in dealing with the mentally ill in the field.
4b. Adopt LA County Strategy E4: First Responders Training	Ideas from LA County include utilizing training curriculum developed by Sheriff and several cities to train officers and first responders at no cost to City.
4c. Torrance community resource center and coalition (technical assistance) for service providers	This office focuses on supporting community providers, rather than the populations themselves, such as: <ul style="list-style-type: none"> • sponsor monthly Torrance specific meeting of people and agencies supporting the populations • Special emphasis on linking professional government funded programs and private/charitable programs • support phone line and technical assistance for private and newly forming programs • facilitate real-time on-line resource guide and virtual map of services • create wallet size resource guides for local businesses, community, outreach, other agencies to use
4d. Adopt LA County Strategy E5: Decriminalization Policy	Ideas from LA County include adopting the decriminalization policy which is focused on directing individuals to service provides as an alternative to arrest and incarceration.
4e. Request City Council to grant Social Services Commission funding, akin to Parks and Recreation's grant funding, to serve Social Services specific four populations.	Grant program based on information shared about Parks and Recreation program from June 23, 2016.

5. Proposed Strategy: Increasing Housing Opportunities

The purpose of this strategy is to better understand the opportunities for the City to address housing issues related to the Commission's four populations, and recommend action.

Recommended Action	Description
<p>5a. Adopt LA County Strategy B8: Housing Choice Vouchers for Permanent Supportive Housing</p>	<p>Ideas from LA County include dedicating substantial percentage of newly available City vouchers for permanent supportive housing of chronically homeless individuals. (Note: CDD staff recommend changing this goal to focus on modifying preferences – homeless, Veterans, families, etc.)</p> <p>Identify partners who can provide support services (e.g. mental health organization assist with life skills training, etc.) and collaborate on servicing of the vouchers (e.g. homeless organization partner to verify homelessness, etc.)</p>
<p>5b. Advise City Council to adopt "City Resolution to Partner with County to Combat Homeless"</p>	<p>One of LA County's requests is for cities to adopt a resolution to partner with County to combat homelessness. Sample resolution provides areas that the City will explore, including: contributing funds towards rapid rehousing, dedicating federal housing subsidies, ensuring law enforcement and first responders engage homeless families and individuals, and using land use policy to maximize availability of homeless and affordable housing.</p>
<p>5c. Work with Community Development Department staff to identify housing opportunities</p>	<ul style="list-style-type: none"> • Review LA County's homeless strategies to determine what City already does, and viability of other strategies • Identify private and governmental (e.g. Federal, state) partners to collaborate on housing opportunities • Cost out recommendations • Explore matching LA County Funds • Explore viability of developing additional low cost housing in designated areas.

6. Proposed Strategy: Developing Social Opportunities and Inclusion

The purpose of this strategy is to increase the Commission's four populations' sense of belonging in the Torrance Community.

Recommended Action	Description
6a. Create specialized before and after school programs through parks and rec for children with developmental disabilities	At each of the park and rec sites have a small before and after school program with blended funds from parents, charitable partners (e.g. Torrance Education Foundation), grants, and modest city direct contribution - including volunteers and parents supporting staff
6b. Partner with organizations to provide workforce development services	Explore opportunities to: <ul style="list-style-type: none">• Collaborate with existing service organizations (e.g. SouthBay Workforce Investment Board, Harbor Regional Center) to conduct outreach, networking, and promotion of local businesses offering employment opportunities to our populations.• Review City recruitment processes to increase inclusivity• Get public support, possible benefits for these employers.• Direct linkage to employment preparation and readiness programs.