

Pursuant to Assembly Bill 361 members of the Airport Commission and staff will participate in this meeting via teleconference or other electronic means.

PARTICIPATE BEFORE THE MEETING by emailing AIRPORTCOMMISSION@TorranceCA.Gov and write "Public Comment" in the subject line. In the body of the email include the item number and/or title of the item with your comments.

MEMBERS OF THE PUBLIC MAY VIEW AND PARTICIPATE IN THE MEETING via Zoom by using the following link or by calling in with the phone number listed below: <https://bit.ly/3oRTDj3>
Phone number: 1 669) 900-9128
Meeting ID: 972 0062 9217
Passcode: 791971

In compliance with the Americans with Disabilities Act, if you need special assistance to participate in this meeting, please contact the City Clerk's office at (310) 618-2780. Notification 48 hours prior to the meeting will enable the City to make reasonable arrangements to ensure accessibility to this meeting. [28CFR35.102-35.104 ADA Title II]
Direct questions or concerns to the Commission Liaison at (310) 784-7900 or individual department head prior to submission to the Commission. Parties will be notified if the complaint will be included on a subsequent agenda.

**TORRANCE AIRPORT COMMISSION AGENDA
APRIL 14, 2022
REGULAR MEETING
7:00 P.M. VIA TELECONFERENCE OR OTHER ELECTRONIC MEANS**

**AIRPORT COMMISSION MAY TAKE ACTION ON ANY ITEM
LISTED ON THE AGENDA**

1. CALL MEETING TO ORDER

ROLL CALL: Commission members: De Rago _____, Gong _____, Cohen _____, Witherill _____, Zygielbaum _____, Chair O'Brien _____

2. FLAG SALUTE:

3. REPORT OF THE AIRPORT STAFF ON THE POSTING OF THE AGENDA

The agenda was posted on the Public Notice Board at 3031 Torrance Bl. And on the City's Website on Thursday, April 7, 2022.

4. ANNOUNCEMENT OF WITHDRAWN, DEFERRED, AND/OR SUPPLEMENTAL ITEMS

5. ORAL COMMUNICATIONS (Limited to a 15 minute period)

This portion of the meeting is reserved for public comment on items on the agenda or on topics of interest to the general public. Under the Ralph M. Brown Act, Commissioners cannot act on items raised during public comment but may respond briefly to statements made or questions posed; request clarification; or refer the item to staff. Speakers under this Public Comment period will have no longer than 1 minutes per speaker. Please do not use Bluetooth or speaker devices, mute the volume on your television or other electronic devices and speak clearly. Your phone call to the Commission meeting will be recorded as part of the meeting. By staying on the line and making public comment during the meeting, you are agreeing to have your phone call recorded.

6. CONSENT CALENDAR

Matters listed under the Consent Calendar are considered routine and will be enacted by one motion and one vote. There will be no separate discussion of these items. If discussion is desired, that item will be removed by a Commissioner from the Consent Calendar and considered separately.

6A. APPROVAL OF MINUTES MARCH 10, 2022.

7. ADMINISTRATIVE MATTERS

7A. Accept and File Monthly Update of Aeronautical Operational Information Under the Purview of the General Services Department.

7B. Community Development – Accept and File Torrance Municipal Airport (Zamperini Field) Noise Abatement Update.

8. ADJOURNMENT

Adjournment of the Airport Commission Meeting to Thursday, May 12, 2022, at 7:00 p.m. Pursuant to Assembly Bill 361 members of the Airport Commission and staff will participate in this meeting via teleconference or other electronic means.

**MINUTES OF A REGULAR MEETING
OF THE AIRPORT COMMISSION**

1. CALL MEETING TO ORDER

The Torrance Airport Commission Agenda convened in a regular session at 7:00 p.m. on Thursday, March 10, 2022, via teleconference.

ROLL CALL

Present: Commissioners De Rago, Gong, Zygielbaum, and Chair O'Brien.

Absent: Commissioner Cohen and Witherill.

Also Present: Environmental Quality Officer Nora Duncan, Facility Operations Manager Gerry Pinela, and City of Torrance Airport Manager Rafael Herrera.

2. FLAG SALUTE

Commissioner De Rago led the Pledge of Allegiance.

3. REPORT FROM THE AIRPORT STAFF ON THE POSTING OF THE AGENDA

Chair O'Brien reported that the agenda was posted on the Public Notice Board at 3031 Torrance Bl. and on the City's Website on Friday, March 4, 2022.

4. ANNOUNCEMENT OF WITHDRAWN, DEFERRED, AND/OR SUPPLEMENTAL ITEMS

Facility Operations Manager Gerry Pinela reported supplemental items posted to the website.

5. ORAL COMMUNICATIONS

Members of the Commission and public spoke.

Facility Operations Manager Gerry Pinela reported that:

- Commissioner Ross resigned.
- Commissioner Witherill requested an excused absence.
- RFPs are in preparation for release regarding taxiway light repairs.
- City Council will be presented with 2021 annual report and non-aviation agreement, Tuesday, March 15, 2022.

6. CONSENT CALENDAR

6A. APPROVAL OF MINUTES: FEBRUARY 10, 2022

MOTION: Commissioner Zygielbaum moved to approve the February 10, 2022 meeting minutes as presented. Commissioner Gong seconded the motion. A roll call vote reflected 4-0 approval (absent Commissioner Cohen and Witherill).

7. **ADMINISTRATIVE MATTERS**

7A. **ACCEPT AND FILE MONTHLY UPDATE OF AERONAUTICAL OPERATIONAL INFORMATION UNDER THE PURVIEW OF THE GENERAL SERVICES DEPARTMENT**

City of Torrance Airport Manager Rafael Herrera presented a report with monthly updates regarding aeronautical operational information.

- Fire Extinguisher project is complete – (126) fire extinguishers have been placed in different areas between the hangar rows.
- AWOS system will be a four-phase project: (1) site survey, (2) design, (3) purchase of AWOS system, (4) installation of purchased equipment.
- Airport Meeting Rooms are experiencing an increase in requests.
- Applications came in for the hangar wait-list in January and February 2022.

Members of the Commission and public spoke.

MOTION: Commissioner De Rago moved to accept and file Item 7A, Monthly Update of Aeronautical Operational Information. Commissioner Zygielbaum seconded the motion; a roll call vote reflected 4-0 approval (absent Commissioner Cohen and Witherill).

7B. **ACCEPT AND FILE AIRPORT PAVEMENT UPDATE – INFORMATION ITEM**

Facility Operations Manager Gerry Pinela presented a report with airport pavement updates.

- Current conditions, past projects, and future considerations were provided regarding pavement throughout the Torrance Airport (approximately 3.2 million square feet).
- Caltrans inspected the runway and will provide a report once generated. Staff will investigate repainting markings and applying slurry coats in the interim.

Members of the Commission spoke.

MOTION: Commissioner Gong moved to accept and file Item 7B, Airport Pavement Update. Commissioner De Rago seconded the motion; a roll call vote reflected 4-0 approval (absent Commissioner Cohen and Witherill).

7C. **ACCEPT AND FILE NOISE ABATEMENT UPDATE – INFORMATION ITEM**

Environmental Quality Officer Nora Duncan presented items regarding noise abatement updates.

- September 22, 2020, City Council declined to renew noise abatement contract.
- December 14, 2021, City Council awarded a consulting services agreement for an airport noise monitoring system through Casper Airport Noise Solution.
- Staff is currently working with Casper to coordinate installation of a new system. Project completion window is 3-4 months; anticipated noise monitors are projected to be installed and operating by May and June 2022.

Members of the Commission and public spoke.

MOTION: Commissioner Zygielbaum moved to accept and file Item 7C, Noise Abatement Update, and moved to bring back Environmental Quality Officer Nora Duncan along with a Casper Account Executive for an update and presentation on the Casper Noise System during the next meeting. Chair O'Brien seconded the motion; a roll call vote reflected 4-0 approval (absent Commissioner Cohen and Witherill).

8. **ADJOURNMENT**

MOTION: At 7:56 p.m., Commissioner De Rago moved to adjourn the meeting to Thursday, April 14, 2022, at 7:00 p.m. via teleconference. Commissioner Zygielbaum seconded the motion in honor of Commissioner Ross; a roll call vote reflected 4-0 approval (absent Commissioner Cohen and Witherill).

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Honorable Chair and Members
of the Airport Commission

Members of the Commission:

SUBJECT: Transmittal of Aeronautical Operational Information under the Purview of
the General Services Department for the Months of **FEBRUARY 2022**
The General Services Department acts as both the landlord for the city-owned facilities
at the airport and as business manager for the airport. As such, the department is
providing the following informational reports for review by the commission:

Report #1: Hangar and Tie down Rental Status

Report #2: Ongoing Projects

Report #3: Meeting Room Calendar

Report #4: Hangar Waiting List

Report #5: Events Requiring Emergency Response

Report #6: Airfield Operations Status

For any questions about this transmittal, please call Rafael Herrera at
(310) 784-7900.

ITEM 7A

REPORT 1

ZAMPERINI FIELD

HANGAR AND TIEDOWN INFORMATION

Total Number of City-Owned Hangars	341
Total Number of Hangar Vacancies	6
Total Number of Airport Tiedowns	181
Total Number of Tiedowns Available	62

The 341 hangars owned by the City are broken down into three size categories: small, medium, and executive. Of 341 total hangars, 74 were built by the City, while 267 hangars were funded by several private contractors. At time of construction, these hangars were built with individual preferences in mind and were not standardized according to size. Here are approximate sizes of small, medium and executive hangars.

Small Type A: Under 40' Door Opening Width	800-1,200 sq. ft.
Small Type B: 40'-41' Door Opening Width	800-1,200 sq. ft.
Medium: 52'-54' Door Opening Width	1,200-2,200 sq. ft.
Executive: 57'-61' Door Opening Width	2,200-3,200 sq. ft.

Current rates for hangars are: \$0.619/sq. ft. per month for Torrance Residents.
\$0.694/sq. ft. per month for Non-Residents.

Current rates for Tiedowns are: Single Engine \$123.00
Twin Engine \$136.00

Current rates for Transient (Overnight) are: Single Engine \$10.00
Twin Engine \$16.00
Jet Engine \$21.00

REPORT 2

ONGOING PROJECTS

April 14, 2022

1. Automated Weather Observing System (AWOS) – We continue to built our job specifications for This project. We have met with AWOS specialist, Federal Aviation Administration, electrical contractor, airport engineering consulting firms to structure a plan for this project. This is a multi-component project that involves location, weather equipment installation, and implementation. We will meet with our vendors and contractors to review all the technical information to thorough analyze this project at every step of the way. We will have monthly updates as we progress through this development.

NON- INFRASTRUCTURE

Capital Projects	<u>FEAP #</u>	<u>PRIMARY FUNDING</u>	<u>PROJECT TOTAL</u>
Automated Weather Observing System (AWOS)	FEAP – 00722	AIRPORT	\$352,000
Remodel General Aviation Center and East “T” Restrooms	FEAP – 00719	AIRPORT	\$275,000
Total			\$627,000.00

REPORT 4

HANGAR WAITING LIST

1	Schmidt, O.	01/17/12	MEDIUM
2	Giannola, P.	08/08/12	MED/EXEC
3	Bohner, R.	08/21/12	EXEC
4	Freitag, D.	11/05/12	EXEC
5	Striplin, D.	04/17/13	EXEC
6	Myronowicz, C.	05/01/13	MED/EXEC
7	Dwoskin, D.	07/12/13	EXEC
8	Deaver R.	10/22/13	EXEC
9	Ellison, B.	11/05/13	EXEC
10	Adams, R.	01/10/14	EXEC
11	Grau, W.	01/31/14	MED/EXEC
12	Yarymovych, N.	05/05/14	MED/EXEC
13	Rietdyk, G.	11/26/14	MED/EXEC
14	Deal, J.	03/12/15	MED/EXEC
15	Deal, B.	03/12/15	MED/EXEC
16	Myers, L.	03/12/15	MED/EXEC
17	Reisman, G.	08/20/15	MEDIUM
18	Garcia, D.	08/20/15	MED/EXEC
19	Hadley, L.	08/31/15	MED/EXEC
20	Schladen, M.	02/18/16	MED/EXEC
21	Robinson, A.	03/22/16	MEDIUM
22	Broen, P.	05/06/16	MED/EXEC
23	Macey, B.	08/02/16	MED/EXEC
24	Van De Velde, D.	09/26/16	MEDIUM
25	Woodside, D.	12/29/16	MED/EXEC
26	Ristevski, B.	01/09/17	MED/EXEC
27	Mabry, M.	01/24/17	MED/EXEC
28	Geiger, G.	02/06/17	EXEC
29	Adli, B.	02/22/17	EXEC
30	Constable, W.	03/23/17	EXEC
31	Stewart, D.	04/07/17	EXEC
32	Regan, K.	05/24/17	MEDIUM
33	Gerts, I.	06/27/17	MEDIUM
34	Armstrong, S.	11/14/17	MED/EXEC
35	Levine, M.	01/26/18	MED/EXEC
36	Bryson, Z.	03/22/18	EXEC
37	Badour, S.	09/24/18	MED/EXEC
38	Wachner, J.	10/02/18	MED/EXEC
39	Vartanian, J.	10/15/18	MED/EXEC
40	McNerney, R.	11/05/18	MED/EXEC
41	McKay, R.	03/28/19	MEDIUM
42	Burshtan, D.	06/24/19	MEDIUM
43	Ribitsch, R.	10/04/19	MEDIUM
44	Jenkins, R.	12/03/19	MEDIUM
45	Colton, J	06/03/20	MEDIUM
46	Ristevki, B.	10/02/20	MED/EXEC

47	Elminoufi, G.	01/08/21	MED/EXEC
48	McGivern, J.	05/14/21	MED/EXEC
49	Zimmer, C.	05/26/21	EXEC
50	Hong, D.	06/17/21	MED/EXEC
51	Hendricks, W.	08/09/21	SMALL TYPE A OR B
52	Henry, M.	09/28/21	MED/EXEC
53	Ford, W.	09/28/21	MEDIUM
54	Williams, R.	11/22/21	SMALL TYPE B
55	Liu, A.	12/28/21	MED/EXEC
56	Gray, T.	03/03/22	SMALL TYPE A OR B
57	Langebros, H.	03/28/22	SMALL TYPE A OR B
58	Hatch, C.	03/28/22	SMALL TYPE A OR B
59	Brilhart, C.	03/30/22	SMALL TYPE A OR B/MED
60	Blaire, W.	03/31/22	SMALL TYPE A OR B/MED/EXEC
61	Mascelli, J	04/04/22	SMALL TYPE A OR B
62	Dessy, M.	04/05/22	SMALL TYPE A OR B
63	Becker, James	04/07/22	SMALL TYPE A OR B

Summary of Changes to Hangar Waiting List

Applicants From Waiting List Who Received Hangars

Pak, J.	02/10/22	Small Type A or B
Wong, T.	01/25/22	Small Type B

New Waiting List Applicants Added

Gray, T.	03/03/22	Small Type A or B
Langebro, H.	03/28/22	Small Type A or B
Hatch, C.	03/28/22	Small Type A or B
Brilhart, C.	03/30/22	Small Type A or B/Med
Blaire, W.	03/31/22	Small Type A or B/Med/Exec
Mascelli, J.	04/04/22	Small Type A or B
Dessy, M.	04/05/22	Small Type A or B
Becker, J.	04/07/22	Small Type A or B

Request For Refund/Removal From Hangar Waiting List

*Hangars Received Through Advertisement (not from Waiting List)

REPORT 5

EVENTS REQUIRING EMERGENCY RESPONSE FOR THE MONTH OF FEBRUARY 2022

OPERATIONS	-----TOTAL	12,930
INCIDENTS	-----	3
ACCIDENTS	-----	0
PERCENT OF OPERATIONS	-----	.03

Airport Incidents:

2/4/2022- 18:30 -Mobile 102 responded to a Tecnam aircraft, a student pulled landing gear in error resulted in a dent to nose-cone of the aircraft. Aircraft taxied back to hanger with mobile 102 escorting. No further incident. TFD was not required.

2/9/2022- 15:45- Mobile 102 responded to a Sling aircraft lost engine fuel pressure over the north pattern of 29R and made an emergency landing to 11L. Aircraft was towed back to hanger without further incident. TFD was not required.

2/20/2022-14:50- Mobile 102 responded to a Beech – BE55 aircraft that blew a tire on rollout landing on 29L. Aircraft was towed back to transient without further incident. TFD was not required.

Definitions:

ACCIDENTS: An occurrence associated with the operation of an aircraft, which takes place between the time any person boards the aircraft with the intention of flight and all such persons have disembarked, and in which any person suffers death or serious injury, or in which the aircraft receives substantial damage.

SUBSTANTIAL DAMAGE means damage or failure which adversely affects the structural, strength, performance, or flight characteristics of the aircraft, and which would normally require major repair or replacement of the affected component. Engine failure or damage limited to an engine if only one engine fails or is damaged, bent fairings or cowling, dented skin, small punctured holes in the skin or fabric, ground damage to rotor or propeller blades, and damage to landing gear, wheels, tires, flaps, engine accessories, brakes, or wingtips are not considered "substantial damage".

SERIOUS INJURY means any injury which: (1) requires hospitalization for more than 48 hours, commencing within 7 days from the date the injury was received; (2) results in a fracture of any bone (except simple fractures of fingers, toes, or nose); (3) causes severe hemorrhages, nerve, muscle or tendon damage; (4) involves any internal organ; or (5) involves second or third degree burns; or any burns affecting more than 5% of the body surface.

INCIDENT: Any occurrence other than an accident associated with the operation of an aircraft, which affects or could affect the safety of operations.

NOTE: Per the FAA, Airport Operations totals will no longer be reported for the previous month. Due to automation, the totals will now be reported two months after they occur.

REPORT 6

AIRFIELD OPERATIONS STATUS ZAMPERINI FIELD

OPERATIONS ACTIVITIES FOR THE MONTH OF **FEBRUARY 2022**

- Morning runway, taxiway, and hospital pad/lights checked for safety
- Foreign object debris checked on all runways and taxiways
- Storm water check done (for foreign object debris) for all drains, inlets, and outlets
- All runways, taxiways, and ramp areas vacuum swept
- Various hangars cleaned and prepared for rental
- All taxiway lights and signs sprayed for weeds
- All runways and taxiways swept
- Large items removed from trash bin area
- FOD removed from fence line

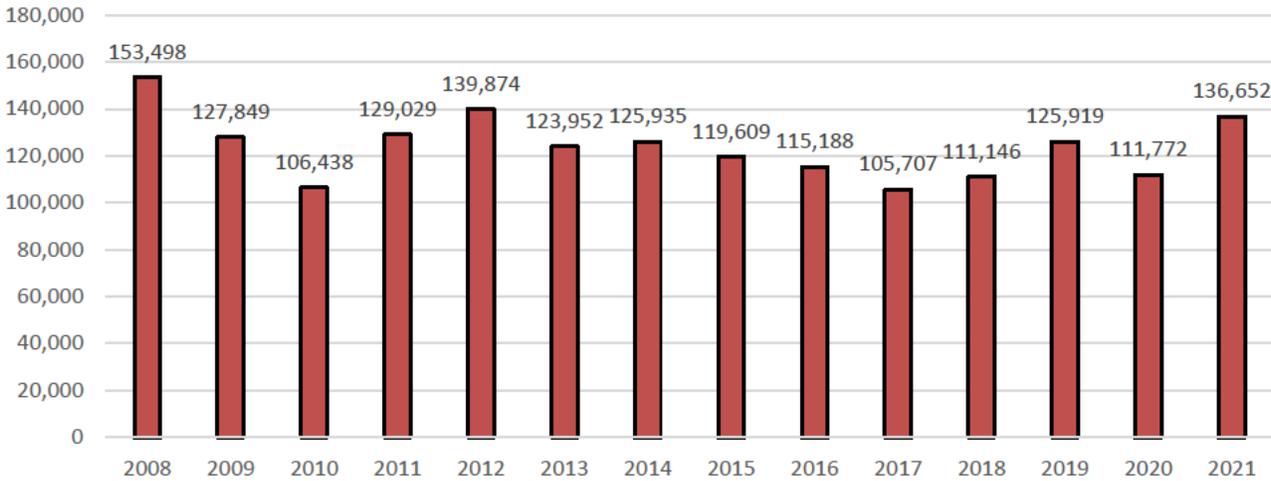
2021/2022 OPERATIONS TOTALS

Month	Year	Operations		Month	Year	Operations
January	2021	9,167		January	2022	12,965
February	2021	10,607		February	2022	12,930
March	2021	10,944		March	2022	
April	2021	13,137		April	2022	
May	2021	11,446		May	2022	
June	2021	13,098		June	2022	
July	2021	12,539		July	2022	
August	2021	14,177		August	2022	
September	2021	11,877		September	2022	
October	2021	11,031		October	2022	
November	2021	10,212		November	2022	
December	2021	8,417		December	2022	



2008 - 2021 Airport Operations Totals

■ Total Operations



Chair and Members
of the Airport Commission
City Hall
Torrance, California

Members of the Commission:

SUBJECT: Community Development – Accept and File Torrance Municipal Airport (Zamperini Field) Noise Abatement Update.

On December 14, 2021 the City Council, awarded a Consulting Services Agreement for a new Airport Noise Monitoring System to Casper Airport Solutions (“Consultant”) based on the recommendation of staff.

Since the Airport Commission meeting of March 10, 2022, staff and the Consultant have completed the execution of the Consulting Services Agreement. Additionally, the below actions have taken place or will need to take place.

- The Consultant has filed for their Torrance Business License.
- The Consultant assigned a Project Manager and Account Manager to the City.
- Staff and Casper have held several virtual pre kick-off meetings.
- Casper’s subcontractor has inspected the Noise Monitoring terminals.
- Staff and Casper held the Project Kick-off meeting.
- Staff and Casper to determine if any monitors need relocation.
- Obtain permits for installation of new monitoring equipment.
- The Consultant is still on track to have the 5 noise monitors, that will remain in place, operational in May with the 2 other noise monitors operational in June if relocation is needed.
- Staff will meet with the Consultant bi-monthly to help keep the project on track and update Commission and City Council on a regular basis.

Staff will continue to update the Commission as the project progresses.

Early Left Turns

The Torrance Municipal Code (“TMC”) Section 51.2.3(e) states, “Aircraft taking off to the west shall not turn left until they have either reached the ocean or attained an altitude of fifteen hundred (1,500) feet.” The area to the southwest of the airport that is impacted by early turns is predominately single-family residential and therefor noise sensitive. The subject section of the TMC was designed as a part of the noise abatement program to discourage pilots from flying over rising and noise sensitive terrain until reaching an altitude that would mitigate the noise exposure to the residents below.

While the City recognizes that the Federal Aviation Administration (“FAA”) is responsible for handling all aircraft flight patterns, it was always the City’s understanding that Section 51.2.3(e) of the TMC was enforceable by the City, as it is an important part of the Airport noise abatement program and not a flight restriction. In addition, this section of the TMC was adopted prior to the Airport Noise and

Capacity Act of 1990 ("ANCA"), which established FAA authority over most airport noise management, preempting state and local authority.

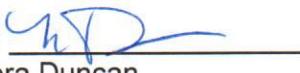
In early 2020, a member of the Torrance Airport Association ("TAA") reached out to the FAA to inquire if the subject section of the TMC was enforceable by the City. The FAA provided a written response that states, "Because the Torrance code provision applies to aircraft in flight, it is not consistent with the Federal statutory and regulatory framework described above." The letter also goes on to state "Accordingly, the airport owner or operator has authority to promulgate reasonable, non-arbitrary, and non-discriminatory regulations addressing aircraft noise and appropriate local interests. Friends of E. Hampton, 841 F.3d at 139. Any such restriction would need to comply with the Airport Noise and Capacity Act (ANCA), 49 U.S.C. § 47521 et seq., and 14 C.F.R. Part 161, which outlines the process, analysis, and approvals required for imposing a noise or access restriction at the airport." The FAA appears to be treating the subject section of the TMC as a flight restriction as opposed to the City's interpretation that it is a noise restriction.

Both staff and the City Attorney's Office have been reaching out to the FAA since 2020 trying to confirm the City's legal authority to enforce the subject section of the TMC. The City Attorney's Office recently received verbal verification from the FAA that the subject section of the TMC is not enforceable by the City, as it pertains to the flight path, which is under the jurisdiction of the FAA exclusively. Any complaints related to flight paths, including early left turns, will now need to be reported directly to the FAA for investigation. It is FAA policy to investigate citizen complaints of aircraft operated in violation of the Federal Aviation Regulations ("CFR"), which might endanger persons or property. While the City is unable to enforce the subject section of the TMC, staff is able to send out informational notices under a "Fly Friendly" program to those pilots that request an early left turn. It should be noted that these notices would not be labeled as a "Notice of Violation" and staff would not be able to pursue any enforcement. In addition, staff would not be able to send the informational notices to pilots where it is confirmed that the turn was directed by the Air Traffic Control Tower ("ATCT"), as it would be an aerial directed maneuver.

Also included in our report are two items of Correspondence (see attachment) regarding complaints and Flight School practice.

Respectfully submitted,

MICHELLE G. RAMIREZ
COMMUNITY DEVELOPMENT DIRECTOR

By 
Nora Duncan
Senior Environmental Quality Officer

Attachment:

- 1) Correspondence and referenced items.

Updated complaint rate for 2021

✕ DELETE

← REPLY

↶ REPLY ALL

→ FORWARD



Jim Gates

Sun 4/3/2022 11:40 AM

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To: Airport Commission; Pinela, Gerardo; Anne O'Brien

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WARNING: External e-mail

Please verify sender before opening attachments or clicking on links.

All--

Because for the COVID protocols, there is a large change in the number of airport operations from 2020 to 2021--22%. Therefore, I updated the study of 2021 complaints (previously provided to you) by normalizing the numbers to account for this difference. This makes a more realistic comparison.

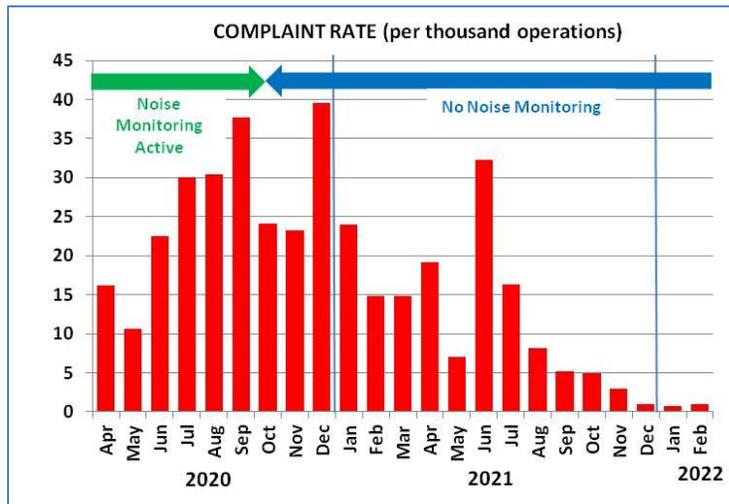
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Jim Gates

Date: April 3, 2022
To: Chairperson O'Brien and members of the Airport Commission
From: Jim Gates
Subject: Updated analysis of 2021 airport complaints

GOOD NEWS: Airport complaint rate decreased by 33% in 2021!

The number of airport operations increased by 22% from 2020 to 2021. One would expect a similar increase in airport complaints due to the increased number of flights. BUT, complaints decreased from 2020 to 2021. In 2020, a total of 2,227 airport complaints were made about 111,772 operations (19.92 per thousand operations) and during 2021, a total of 1,814 complaints were received on 136,652 operations (13.27 per thousand operations)--a decrease in the complaint rate of 33%. During the first two months of 2022, the decrease in complaints was even more dramatic--96%! .



During 2020, the noise monitoring system operated for the first 9 months and averaged less than 2 violations per week. No noise monitoring system was in operation in 2021 and 2022 to date. The data for this analysis was supplied by the City of Torrance, Community Development Department.

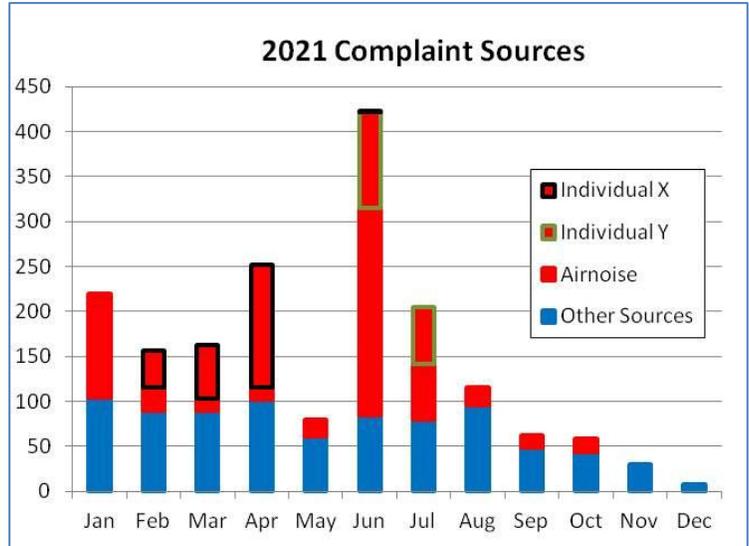
How many individuals are making complaints?

The actual number of individuals making complaints is not disclosed by the Torrance Community Development Department. In 2021, over half of airport complaints were made via Airnoise-- a computer application that permits a user to file numerous questionable complaints almost as rapidly as they can click a computer mouse.

Characteristics of this computer service and the subsequent inclusion of unique user information in the Torrance airport complaint reports permitted the identification of complaints filed by single individuals. There were two such "fingerprint" comments during 2021. One (Individual X) made 81% of the Airnoise complaints during February, March and April. Another "fingerprint" (Individual Y) appeared in June and accounted for 37% of the Airnoise complaints during June

and July. It is possible that these two "fingerprints" are from the same individual and that this individual also made a similar large percentage of the Airnoise complaints during other months without including unique "fingerprint" material in their Airnoise user profile.

Another significant change was that no Airnoise complaints were registered in November and December of 2021 and, in fact, no Airnoise complaints were registered in January and February of 2022.



This study clearly shows that a single individual can easily enlist a robo-complaint computer application to artificially inflate the number of complaints--making this parameter useless as a measurement of the airport effects on the surrounding community. This is why it is important for the City to measure the actual number of individuals making complaints.

Info for Airport Commission and Cira Council

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 REPLY

 REPLY ALL

 FORWARD



Anne O'Brien

M

Mark as unread

To: Pinela, Gerardo; Herrera, Rafael;

 2 attachments



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[Download all](#)

WARNING: External e-mail

Please verify sender before opening attachments or clicking on links.

Dear Gerry and Rafael,

This was just shared with me and I thought it would also be useful information to share with the Airport Commissioners and City Council. Could you please include it in the Supplemental Information?

Thank you,
Anne O'Brien

TORRANCE NOISE ABATEMENT PROCEDURES

Please note – the City of Torrance can ban an airplane from the airport if the pilot violates these procedures. Please be sure to follow them.

MONDAY TO FRIDAY

7:00am: Departure Curfew ends – Earliest Takeoff allowed

8:00am-8:00pm: Pattern work, touch and go, stop and go, taxi-back and low approaches are permitted

8:00pm-10:00pm: Pattern work and only taxi-backs are permitted

10:00pm: Departure Curfew begins – Latest Departure allowed

SATURDAYS

8:00am: Departure Curfew ends – Earliest Takeoff allowed

10:00am-5:00pm: Pattern work, touch and go, stop and go, taxi-back and low approaches are permitted

5:00pm-10:00pm: NO pattern work allowed

10:00pm: Departure Curfew begins – Latest Departure allowed

SUNDAYS and HOLIDAYS

8:00am: Departure Curfew ends – Earliest Takeoff allowed

8:00am-10:00pm: NO Pattern work, touch and go, stop and go, taxi-back and low approaches are permitted all day!

10:00pm: Departure Curfew begins – Latest Departure allowed

* When departing to the west, fly straight out (limit turns) until reaching at least 1,500' altitude.

* When using the South Pattern climb to pattern altitude before making the crosswind turn to avoid low flying over the neighborhoods to the South of the airport. Fly Neighborly!