ADA Request Form

- The City's designated Citywide ADA Coordinator helps to investigate and resolve disability access issues.
- This form should be completed to request an accommodation and an/or report issues. Please fill out as much of this form as you can.
- Completed forms can be mailed, emailed, faxed or hand delivered to
 - Jason Nishiyama ADA Coordinator
 - ➤ City of Torrance 3031 Torrance Boulevard Torrance, CA 90503
 - Fax: (310) 618-2927
 - ► ADA@TorranceCA.gov

| First Name | | | |
|---|---|--|--|
| Last Name | | | |
| Email Address | | | |
| Contact Phone Number | | | |
| Postal Address | | | |
| May we leave a message? | □ Yes □ No | | |
| Category that best describes the issue: | □ Architectural Access (ex: wheelchair ramps, braille signage, accessible counters) □ Programmatic Access (ex: City benefit service, modification of a policy, practice or procedures) □ Communication Access (ex: interpreter, materials in alternative formats, auxiliary aids and services) □ Other | | |
| Department(s) involved | □ City Attorney □ General Services □ City Manager □ Transit □ Community Development □ City Council □ Fire □ Communications & Info Tech (CIT) □ Public Works □ Finance □ City Clerk □ Police □ City Treasurer □ Other □ Community Services | | |
| Location/Address of the issue: | | | |

| Date of Event (provide specific date or range of dates) | |
|---|--|
| Name of person accommodation is requested for (if other than listed above) and relation: | |
| Have efforts been made to resolve this complaint through the City or any of its departments? | |
| If yes, please provide the name of the city contact? | |

ADA Request Form

| Description of assistance requested (Please provide as much information as possible who, what, when, where and how.) | | | | |
|---|--|------|--|--|
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| Signature | | Date | | |

We will provide a copy of this complaint to the appropriate contract, who will conduct an investigation. We may assist in this investigation and will review the results. Providing information to the City of Torrance and all its departments provides implied consent to share the given information within the City and its departments.

You should receive a written response from the Department within a maximum of 30 calendar days. If you do not, please contact us at:

ADA Coordinator City of Torrance 3031 Torrance Boulevard Torrance, CA 90503 Phone: (310) 618-2950

Fax: (310) 618-2927 ADA@TorranceCA.gov

| For office use only: | |
|---------------------------|---------|
| Staff receiving the form: | - Date: |