

TORRANCE FIRE DEPARTMENT



PRESS RELEASE

April 2, 2019

Torrance Fire Department is Awarded International Accreditation Status

Dear Members of the Torrance Community:

We are proud to announce that Torrance Fire Department has achieved accreditation through the Center for Public Safety Excellence (CPSE) granted by the Commission on Fire Accreditation International (CFAI) last March 13th, 2019. CPSE is an independent, nonprofit organization with the mission to lead the fire and emergency service to excellence through the continuous quality improvement process of accreditation, credentialing, education, and promoting appropriate best practice standards. Achieving accreditation was not easy — it took us two and half years of hard work and dedication to achieve our goal of CPSE accreditation.

During that time, CPSE reviewed all aspects of our organization's programs, processes and services. The accreditation has improved the way we deliver services to you and the community, and has established strategies for continuous improvement in the years to come.

The Torrance Fire Department is the fifth fire agency in California and the seventy-third agency in the nation to achieve CPSE Accreditation in addition to having a Class 1 ISO rating. ISO is a national insurance engineering organization that assigns a public protection classification to jurisdictions based on fire agency services. A Class 1 rating indicates how well-protected your community is by the fire department. Please let us know if you have any questions about accreditation or Class 1 rating and what it means for you.

We are truly excited about this milestone and hope you are too!

Sincerely,

A handwritten signature in blue ink, appearing to read "Martin A. Serna".

Martin A Serna
Fire Chief